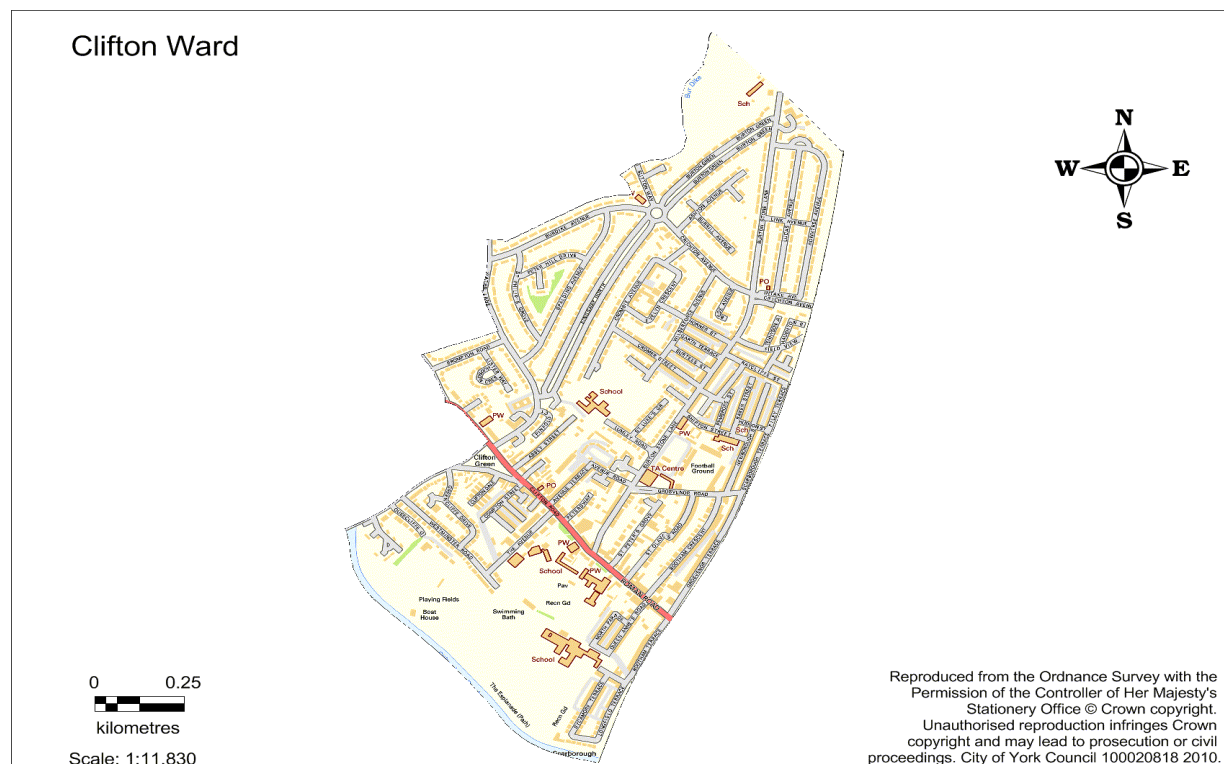## York Summary

• York has 209,893 residents with 5.7% from a black and minority ethnic community group. 83.9% are in good health, with 15.3% stating that they have some limitation in day to day activities.

• £691.90 was the Average Net Weekly Household Income in 2017/18 (£637.58 in 2015/16).

• 66% own their own home, either outright or with a mortgage, 18% are private renters and 14% are social tenants. There are 7,540 Council Houses in York.

• 73.5% of residents have a Level 1 - 4 qualification, of which 62.9% are, at least, qualified to Level 2, but 18.0% have no qualifications at all.

• 10.0% of children are in child poverty (7.7% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 8.9% of households in fuel poverty.

• 1.3% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Clifton Ward

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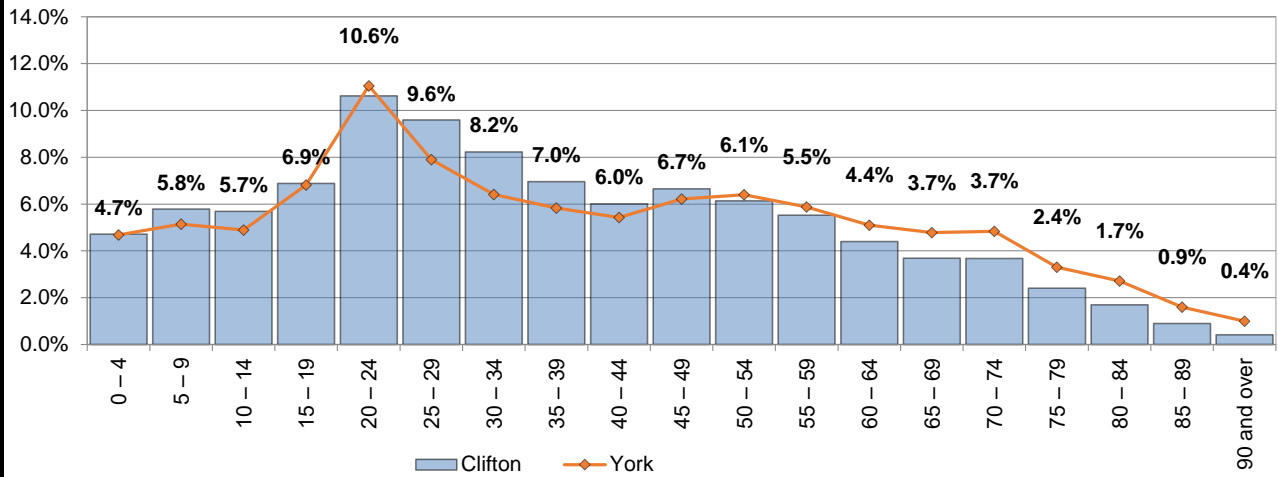
Scale: 1:11,830

Ward Summary

• Clifton has 10,134 residents with 7.8% from a black and minority ethnic community group. 83.5% are in good health, with 15.2% stating that they have some limitation in day to day activities.

• £650.38 was the Average Net Weekly Household Income in 2017/18 (£607.69 in 2015/16).

• 51% own their own home, either outright or with a mortgage, 27% are private renters and 21% are social tenants. There are 863 Council Houses in this ward, which is 11.45% of York's total.

• 72.9% of residents have a Level 1 - 4 qualification, of which 63.0% are, at least, qualified to Level 2, but 20.0% have no qualifications at all.

• 20.2% of children are in child poverty (15.4% of children live in a household where a parent or guardian claims an out-of-work benefit) and there are 12.1% of households in fuel poverty.

• 1.1% of the working population (aged 16-64) claim out of work benefits (either Job Seekers Allowance or Universal Credit)

Ward performance by key areas

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.

Clifton Ward	Best Ward in York	Worst Ward in York	York Ward Average	Performance (latest data)			
				Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Economy				Above or below the average ± 10%			**Pages 8 - 9**
Universal Credit (out of work) claimants	**1.10%**	0.24%	2.70%	1.25%	🟢			
Residents who agree the council and its partners are helping to create jobs in the city	**36.84%**	72.73%	21.43%	39.50%				
Residents who agree their skills and qualifications are suited to jobs available in York	**50.00%**	83.33%	36.36%	52.40%				
Business Startups:								
Number (YTD)	**38.0**	130.0	13.0	46.8		🔶		
per 10,000 working age population (YTD)	**53.8**	140.9	22.4	77.8		🔶		🔶
Poverty							**Page 10**
Fuel poverty (households)	**12.06%**	6.00%	15.57%	8.71%		🔶		🔶
Child poverty	**20.20%**	1.90%	20.20%	8.78%		🔶		🔶
Health and Wellbeing							**Pages 12 - 15**
Reception year obesity	**7.90%**	5.00%	14.50%	8.54%				
Year 6 obesity	**22.40%**	8.00%	22.40%	15.21%		🔶		🔶
Male life expectancy	**76.9**	86.6	76.5	80.5				🔶
Female life expectancy	**81.5**	88.5	80.6	83.7				🔶
Emergency hospital admissions for children (per 1,000 population)	**179.0**	138.9	209.6	174.8				
% with limiting long term illness or disability	**16.00%**	10.20%	21.10%	15.50%				
% of obese adults	**23.80%**	14.60%	28.70%	22.68%				
Elective hospital admissions	**108.5**	76.0	116.5	99.8				🔶
Emergency hospital admissions	**115.0**	80.6	127.3	99.2		🔶		🔶
Emergency hospital admissions for injuries resulting from a fall (over 65)	**22.5**	15.5	37.9	25.8	🟢			
Adult Social Care							**Pages 16 - 17**
Social Isolation	**2.0**	1.3	2.6	2.0				
Homecare hours (weekly average)	**9.8**	6.0	13.3	9.5				
Homecare clients (per 1,000 population)	**5.2**	1.5	11.0	4.8				
Clients getting paid packages of care that are not residential/nursing care	**86.0**	180.0	12.0	71.1				
New customers requesting Adult Social Care support	**28.0**	95.0	10.0	42.1				
People supported to live independently through social services: packages of care	**84.0**	178.0	17.0	73.0				
intervention	**33.0**	105.0	9.0	44.0				

Key: 🟢 Good performance   🔶 Area of concern

This is an "at a glance" summary of performance within the ward - more detail is provided later in the profile.								
Ward	Best Ward in York	Worst Ward in York	York Ward Average	**Performance** (latest data)				
				Good	Area of concern	In Top 5 Wards	In Bottom 5 Wards
Public Realm							Page 18 - 19	
Crime (per 1,000 population)	**14.3**	3.6	47.0	13.1				
ASB (per 1,000 population)	**6.2**	1.9	21.8	6.0				
Residents who think that hate crime is not a problem in their local area	**73.68%**	100.00%	60.00%	78.47%				
Residents who agree that York is a safe city to live in, relatively free from crime and violence	**88.89%**	100.00%	54.55%	79.19%	🟢			
Street cleaning - Number of issues reported - Litter	**18.0**	N/A	N/A	10.4				
Street cleaning - Number of issues reported - Faeces	**13.0**	N/A	N/A	8.0				
% of road area that is Free From Defects (Grade 1)	**21.30%**	44.46%	11.66%	24.62%		🔶		
% of road area that is Structurally Impaired (Grade 5)	**8.69%**	2.59%	10.21%	7.37%		🔶		
Schools and Educational Attainment							Page 20	
Primary school pupils claiming Free School Meals	**25.00%**	N/A	N/A	9.72%				
Secondary school pupils claiming Free School Meals	**21.70%**	N/A	N/A	8.58%				
Key Stage 2 Attainment	**50.68%**	89.29%	50.68%	69.13%		🔶		🔶
Key Stage 4 Attainment	**66.00%**	100.00%	59.68%	75.83%		🔶		
Travel time (in minutes) by public transport / walking to nearest...							Page 21	
GP	**24.6**	8.2	29.1	17.6		🔶		🔶
Hospital	**12.9**	12.9	58.9	34.8	🟢		🟢	
Primary school	**6.9**	6.3	13.0	9.1	🟢		🟢	
Secondary school	**14.0**	9.1	33.4	18.8	🟢		🟢	
Broadband coverage and speeds							Page 22	
Average download speed (Mb/s)	**76.8**	76.8	32.1	54.6	🟢		🟢	
Superfast availability	**99.33%**	100.00%	79.36%	94.34%			🟢	
Resident Engagement							Pages 22 - 23	
Residents satisfied with their local area as a place to live	**90.48%**	100.00%	60.00%	84.95%				
Residents who agree that they belong to their local area	**73.68%**	95.83%	63.64%	78.36%				
Residents agree their local area is a good place for children and young people to grow up	**75.00%**	100.00%	46.67%	76.98%				
Residents who agree that they can influence decisions in their local area	**26.32%**	50.00%	6.67%	28.21%				

Key: 🟢 Good performance   🔶 Area of concern

Further information about the ward is available at: Clifton Ward

Population by Age

Age	Clifton
0 – 4	4.7%
5 – 9	5.8%
10 – 14	5.7%
15 – 19	6.9%
20 – 24	10.6%
25 – 29	9.6%
30 – 34	8.2%
35 – 39	7.0%
40 – 44	6.0%
45 – 49	6.7%
50 – 54	6.1%
55 – 59	5.5%
60 – 64	4.4%
65 – 69	3.7%
70 – 74	3.7%
75 – 79	2.4%
80 – 84	1.7%
85 – 89	0.9%
90 and over	0.4%

Clifton ■ York ◆

Source: ONS - 2018 Ward population estimates

Census 2011 Update

Gender

- Male: 48.3%
- Female: 51.7%

□ York ■ Clifton
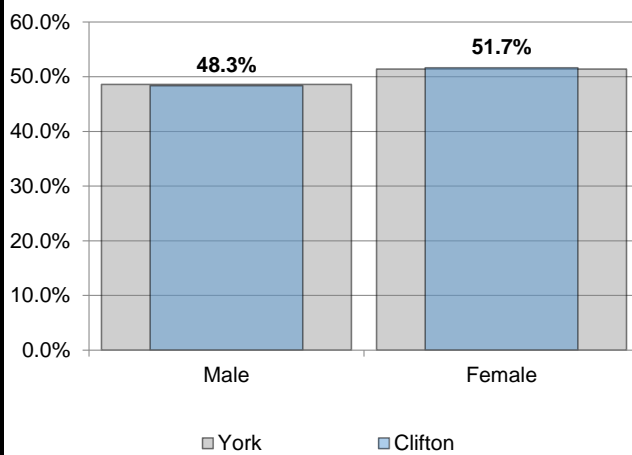
Source: Census 2011

Marital Status

- Single: 42.6%
- Married: 27.9%
- Separated: 0.3%
- Divorced: 2.0%
- Widowed: 6.9%

□ York ■ Clifton
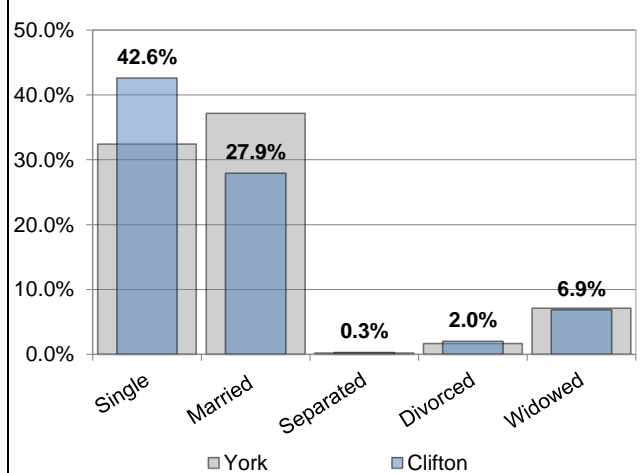
Source: Census 2011

Ethnicity

- White British: 85.7%
- BME Community: 7.8%
- White Other: 6.5%

■ White British ■ BME Community
■ White Other
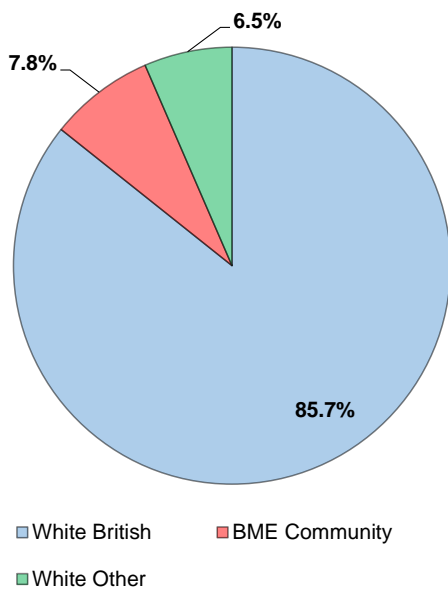
BME Community
(does not include White British or White Other)

- Mixed/ Multiple Ethnic Group: 1.2%
- Asian/Asian British: 4.8%
- Black/ African/ Caribbean/ Black British: 1.0%
- Other Ethnic Group: 0.7%

□ York ■ Clifton: Ethnicity
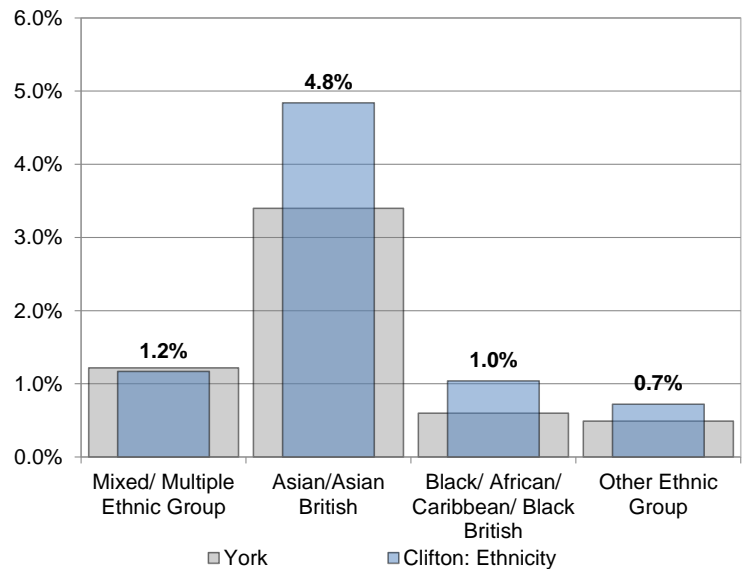
Source: Census 2011

Religion

Other Religions

Pie chart:
- Christian: 53.5%
- None: 35.8%
- Not stated: 7.3%
- Other Religions: 3.4%

Other Religions bar chart (York / Clifton):
- Buddhist: 0.6%
- Hindu: 0.6%
- Jewish: 0.1%
- Muslim: 1.6%
- Sikh: 0.0%
- Other: 0.5%
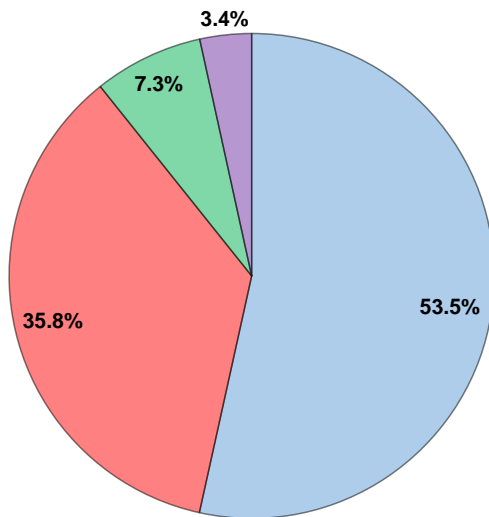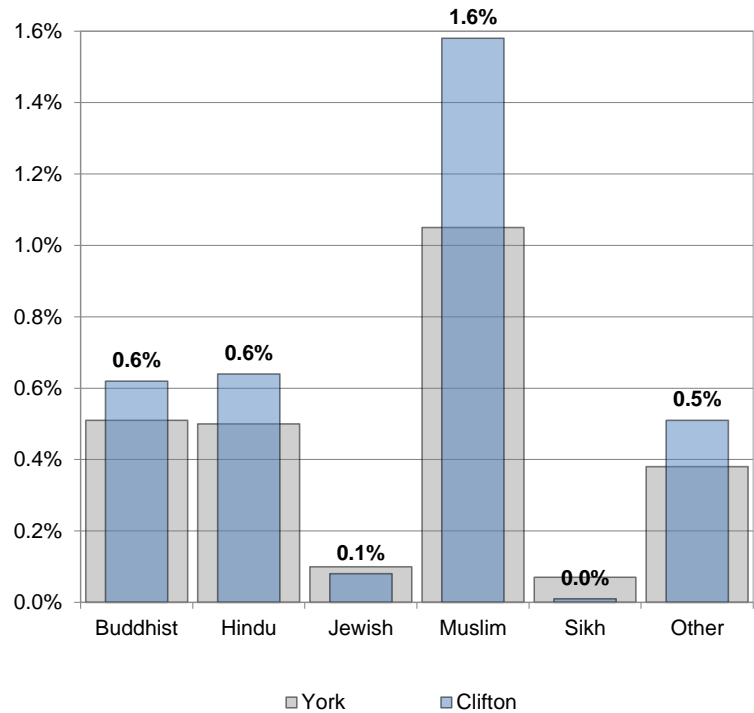
Source: Census 2011

Hours Worked

- 15 hours or less: 12.8%
- 16 - 30 hours: 20.1%
- 31 - 48 hours: 57.0%
- 49 or more hours: 10.1%

York / Clifton
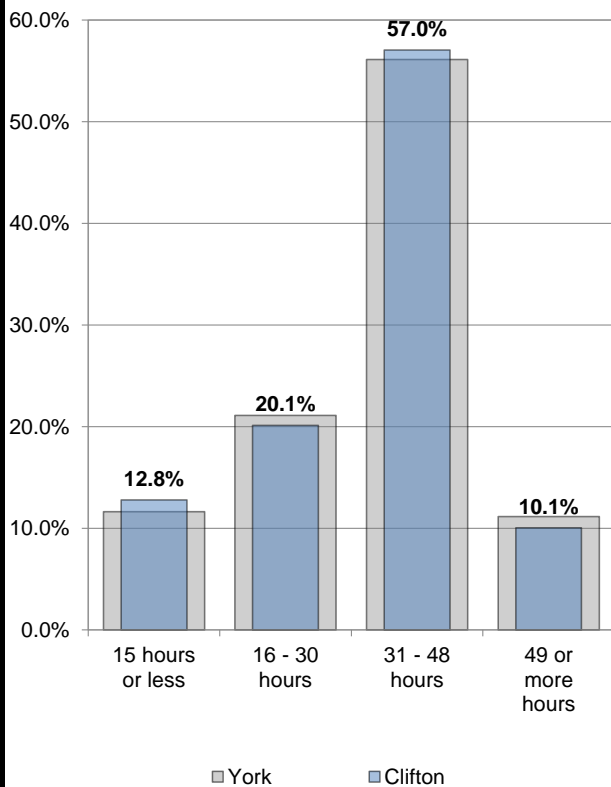
Source: Census 2011

Qualifications

- None: 20.0%
- Level 1: 9.9%
- Level 2: 11.8%
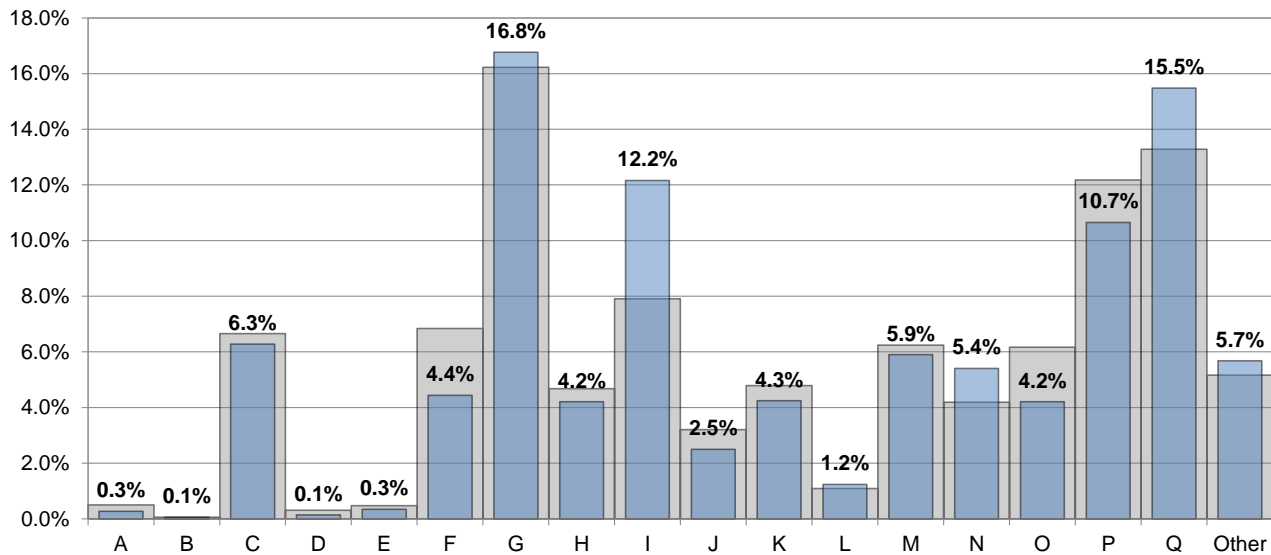- Level 3: 18.4%
- Level 4: 32.8%
- Other: 4.6%
- Apprenticeship: 2.5%

York / Clifton
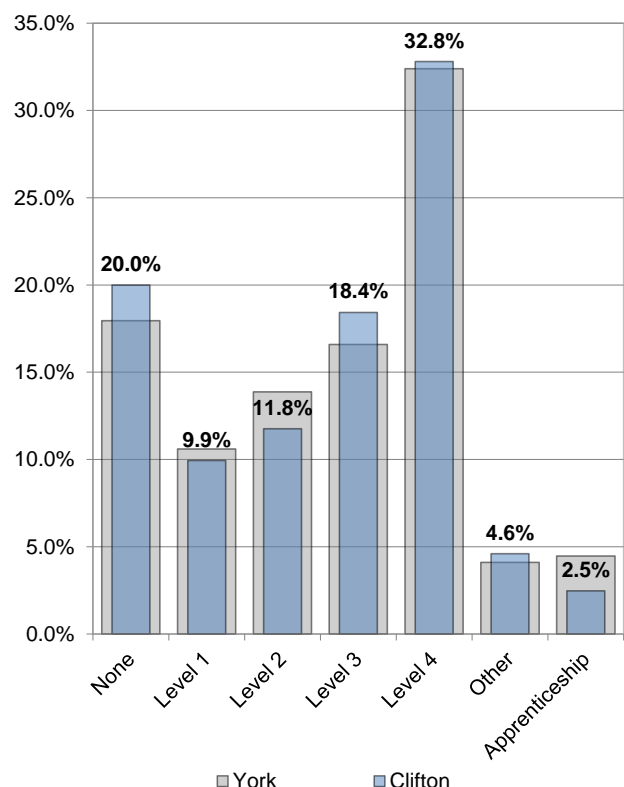
Source: Census 2011

Industry

A: Agriculture, forestry and fishing, B: Mining and quarrying, C: Manufacturing, D: Electricity, gas, steam and air conditioning supply, E: Water supply; sewerage, waste management and remediation activities, F: Construction
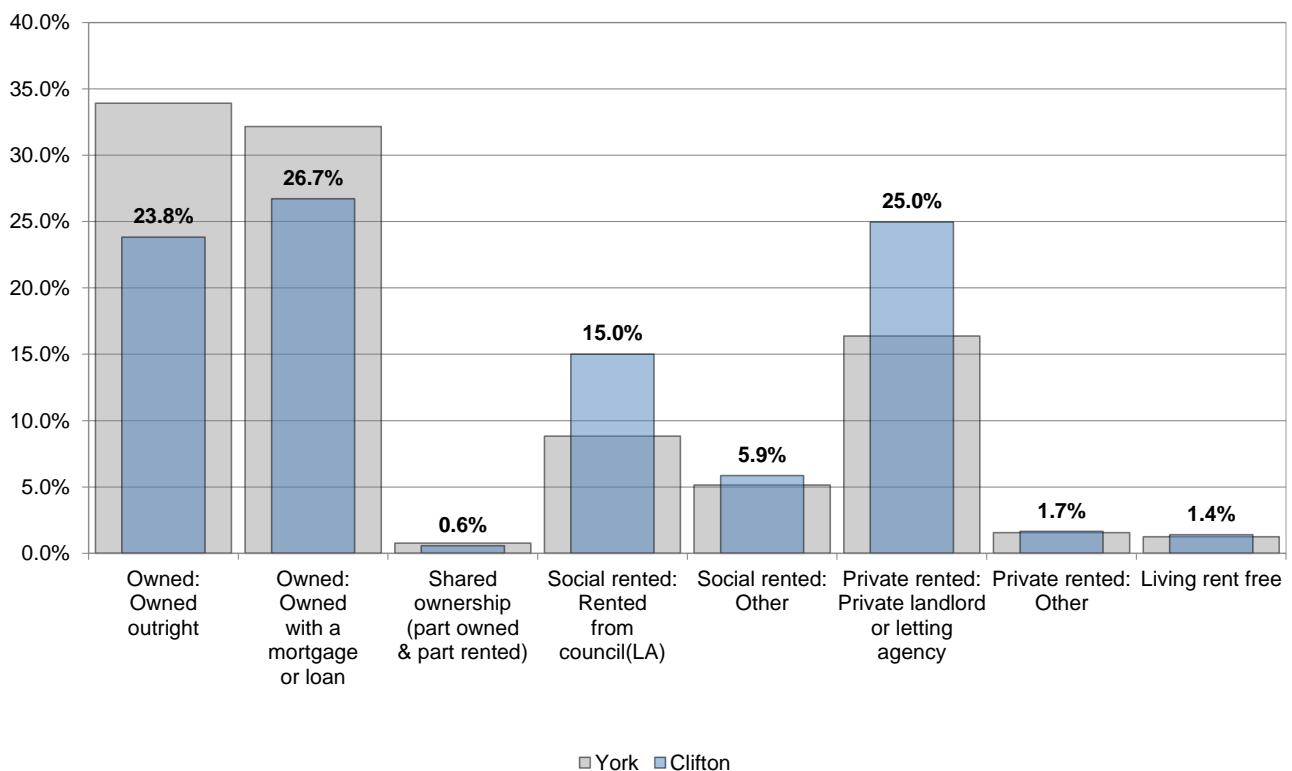
G: Wholesale and retail trade; repair of motor vehicles and motor cycles, H: Transport and storage, I: Accommodation and food service activities, J: Information and communication, K: Financial and insurance activities, L: Real estate activities

M: Professional, scientific and technical activities, N: Administrative and support service activities, O: Public administration and defence; compulsory social security, P: Education, Q: Human health and social work activities
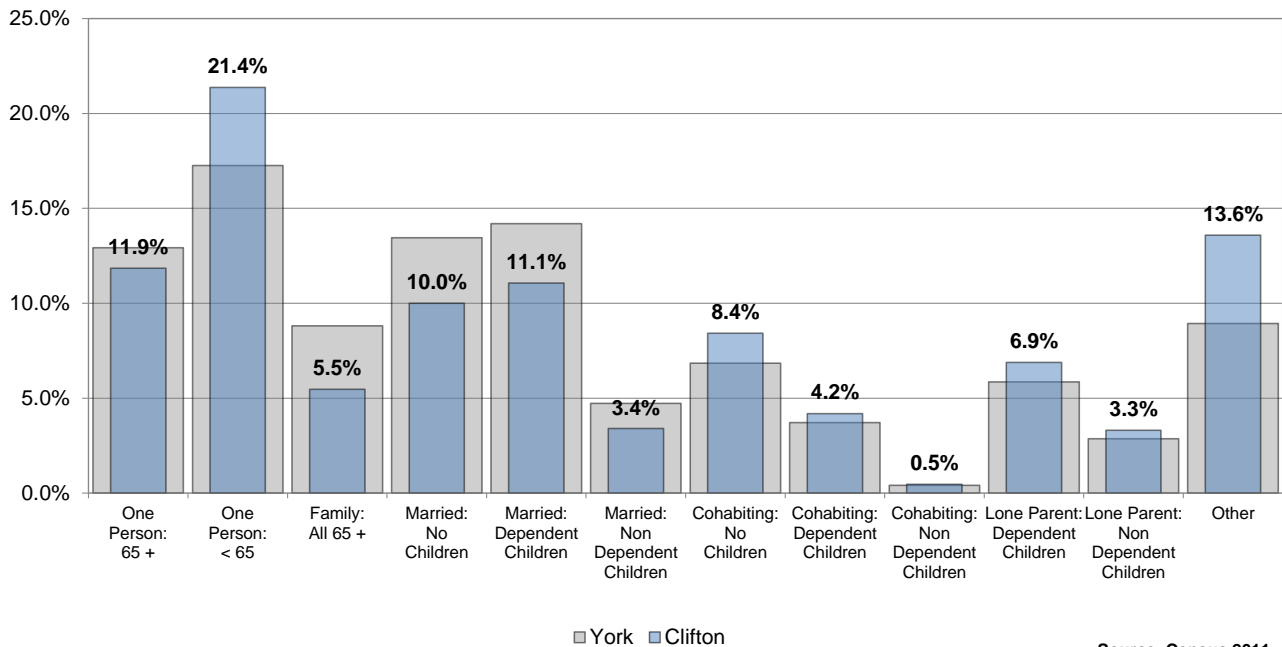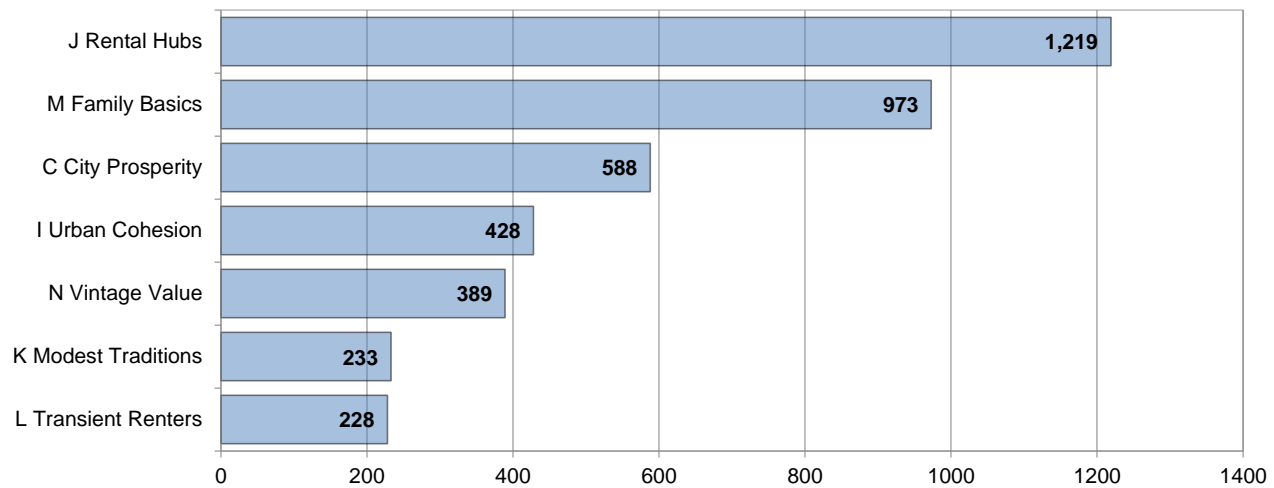
■ York ■ Clifton

Tenure

■ York ■ Clifton

Household Composition

Source: Census 2011

	York	Clifton
One Person: 65 +		11.9%
One Person: < 65		21.4%
Family: All 65 +		5.5%
Married: No Children		10.0%
Married: Dependent Children		11.1%
Married: Non Dependent Children		3.4%
Cohabiting: No Children		8.4%
Cohabiting: Dependent Children		4.2%
Cohabiting: Non Dependent Children		0.5%
Lone Parent: Dependent Children		6.9%
Lone Parent: Non Dependent Children		3.3%
Other		13.6%

Household Types

Experian Groups (2019)

Group	Value
J Rental Hubs	1,219
M Family Basics	973
C City Prosperity	588
I Urban Cohesion	428
N Vintage Value	389
K Modest Traditions	233
L Transient Renters	228

Experian Types (2019)

Type	Value
J42 Learners & Earners	576
J40 Career Builders	549
C13 Uptown Elite	518
M56 Solid Economy	513
I39 Ageing Access	427
M55 Families with Needs	204
M54 Childcare Squeeze	183
O63 Streetwise Singles	159
D17 Thriving Independence	147
N61 Estate Veterans	128

Economy

Benefit Claimant Numbers
Working age Population (16-64)

	2017/2018 Q3	2018/2019 Q3	2019/2020 Q3
Income Support	69	55	49
Lone Parents	44	37	
Disability Living Allowance	190	200	191
ESA	336	330	294
Carers	7	185	184
Incapacity Benefit	4	4	

Source: Department for Work and Pensions (DWP)
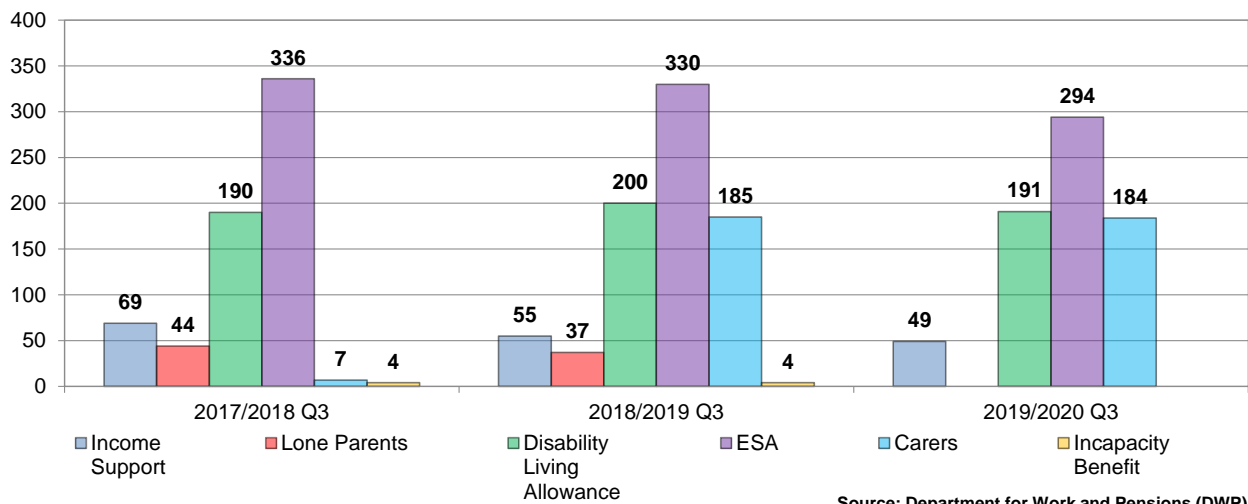
Benefit Claimant Rate
Working age Population (16-64)

Q3 2019/2020

	% Income Support	% Lone Parents	% Disability Living Allowance	% ESA	% Carers	% Incapacity Benefit
York	0.7%		1.9%	4.2%	2.6%	

☐ York

Source: Department for Work and Pensions (DWP)

JSA and Universal Credit (out of work) Claimant Rate

	2017/2018 Q4	2018/2019 Q4	2019/2020 Q4
Aged 16-64	1.2%	1.2%	1.1%
Aged 16-64 Male	2.1%	2.5%	2.2%
Aged 16-64 Female	1.4%	1.2%	1.1%
Aged 18-24	1.8%	1.8%	1.8%
Aged 50+	2.0%	2.0%	1.8%
Aged 50+ Male	1.8%	2.7%	2.7%
Aged 50+ Female	2.2%	1.3%	1.3%
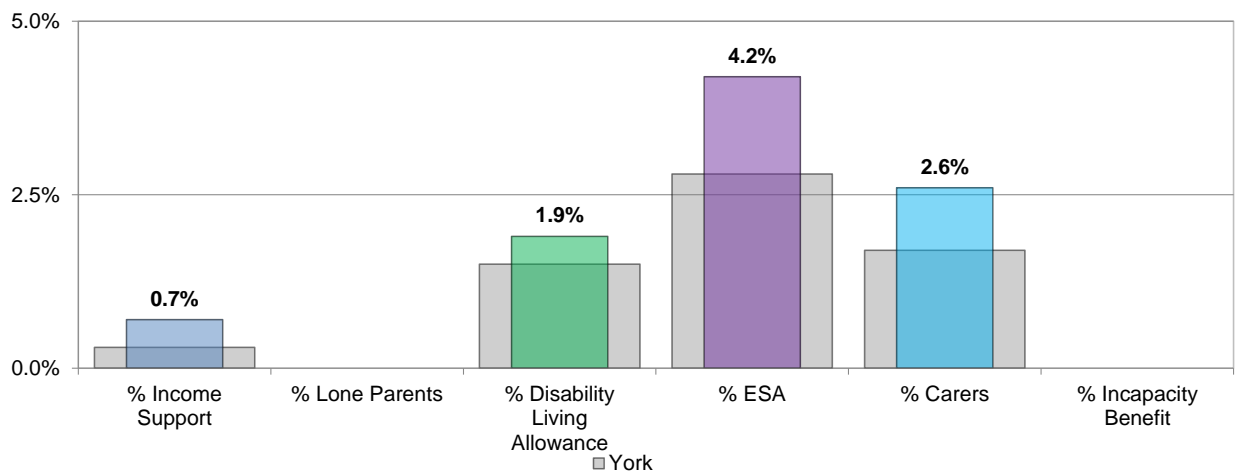
Source: Office for National Statistics (ONS)
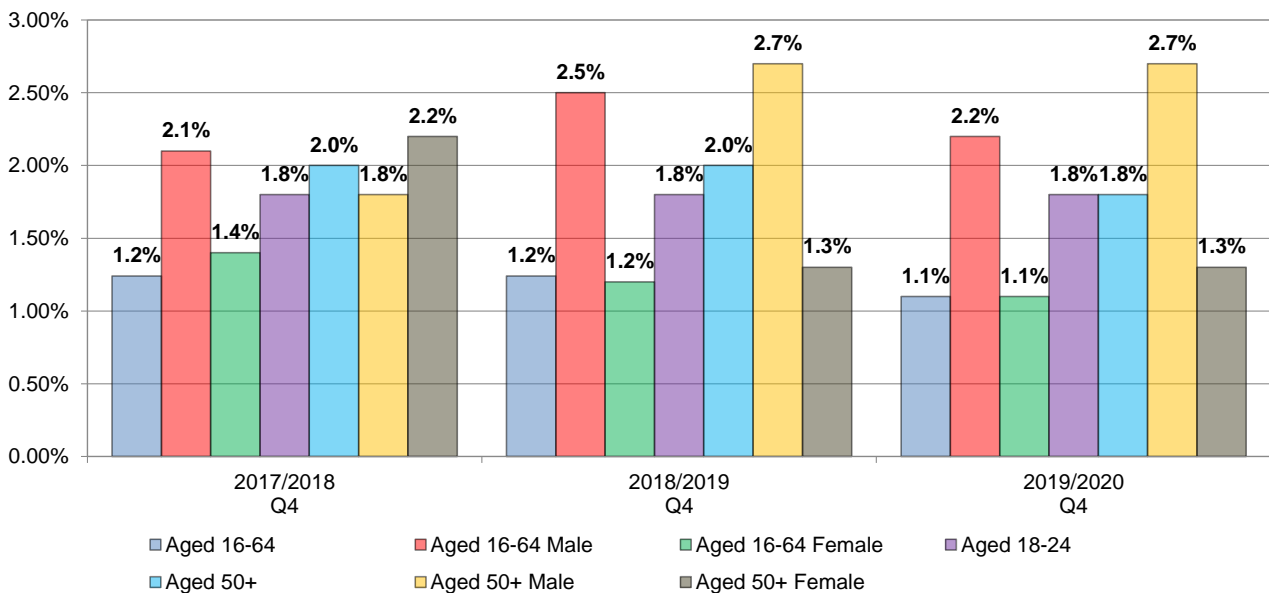
Economy

JSA Claimant Rate (Age and Gender)
Working age Population (16-64)

Legend: ■York ■All ■All Male ■All Female ■All > 6 Months ■All > 1 Year
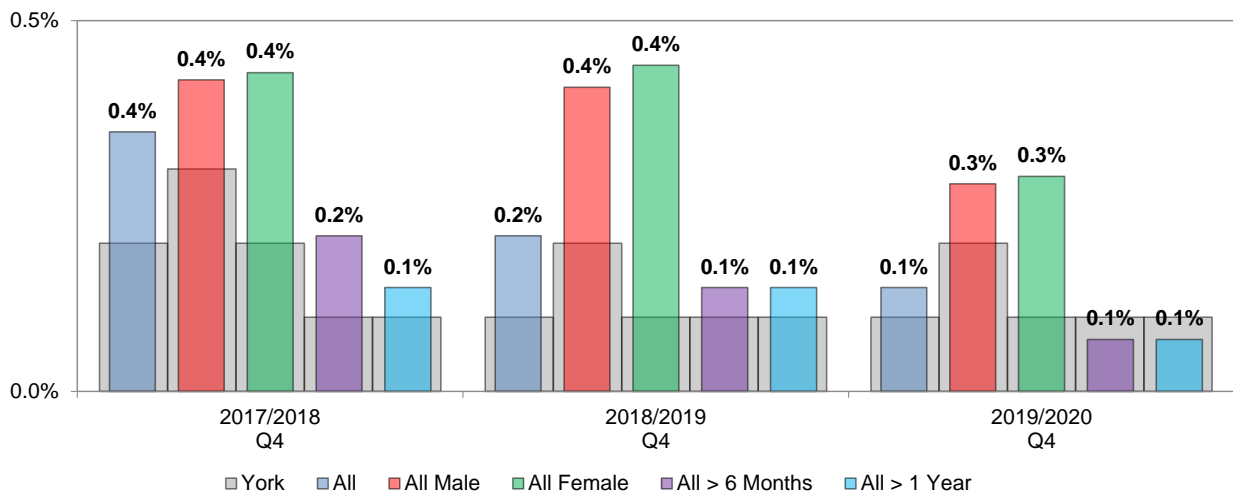
Source: Office for National Statistics (ONS)

JSA and Universal Credit (out of work) Claimant Rate
Working age Population (16-64)

Legend: ■York ■All ■All Male ■All Female
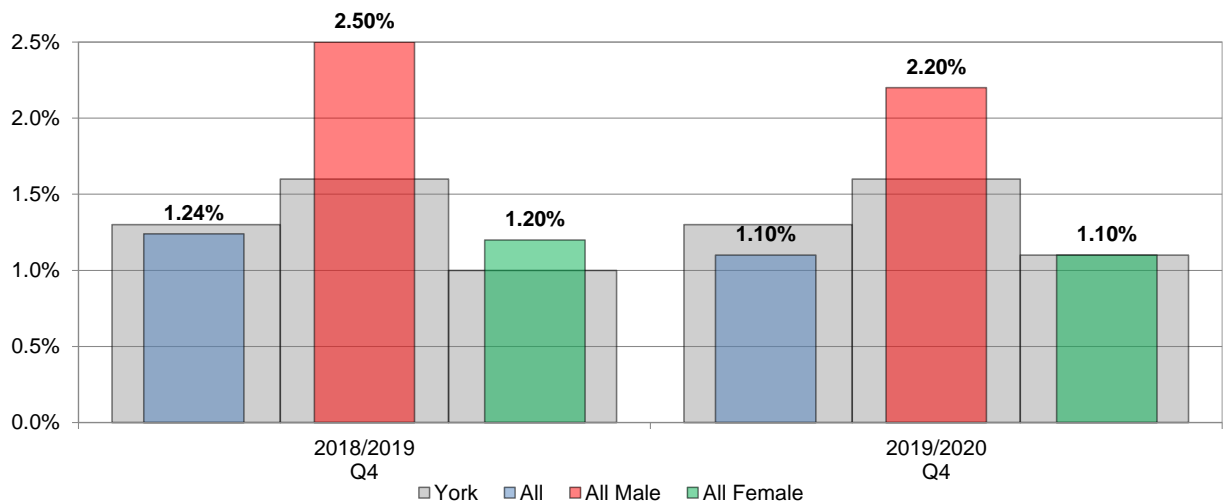
Source: Office for National Statistics (ONS)

Business Start Ups

Numbers (YTD)

Legend: ■York Average ■Clifton
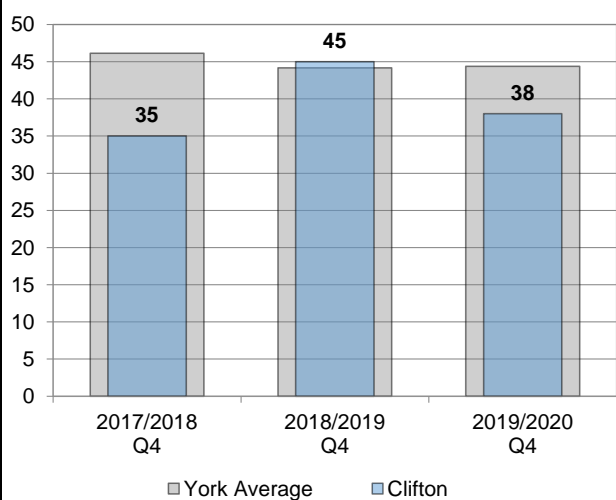
BankSearch Information Consultancy Ltd

per 10,000 working age population (YTD)

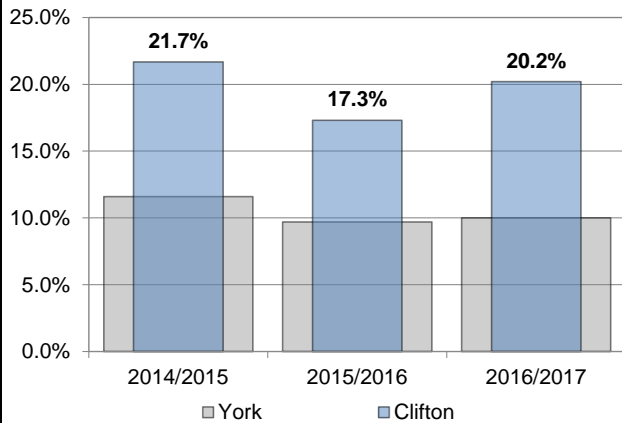Legend: ■York Average ■Clifton
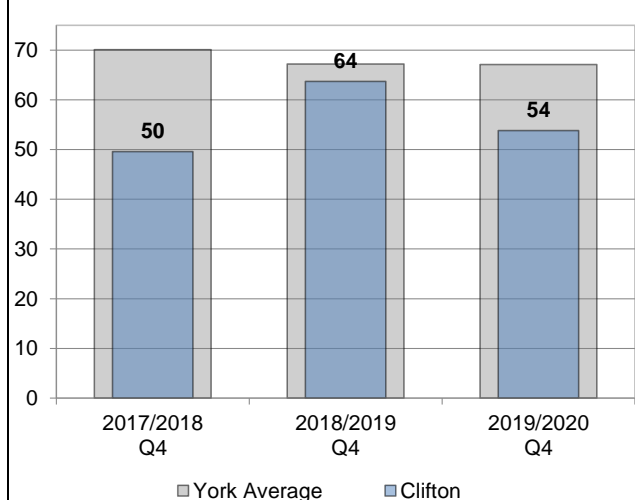
BankSearch Information Consultancy Ltd

Poverty

Child Poverty

The proportion of children living in families in receipt of out-of-work (means-tested) benefits or in receipt of tax credits where their reported income is less than 60 per cent of UK median income


Year	York	Clifton
2014/2015	11.5%	21.7%
2015/2016	9.7%	17.3%
2016/2017	10.0%	20.2%

Source: HM Revenue & Customs

Fuel Poverty

The Low Income High Costs indicator is a twin indicator consisting of:
• the number of households that have both low incomes and high fuel costs; and
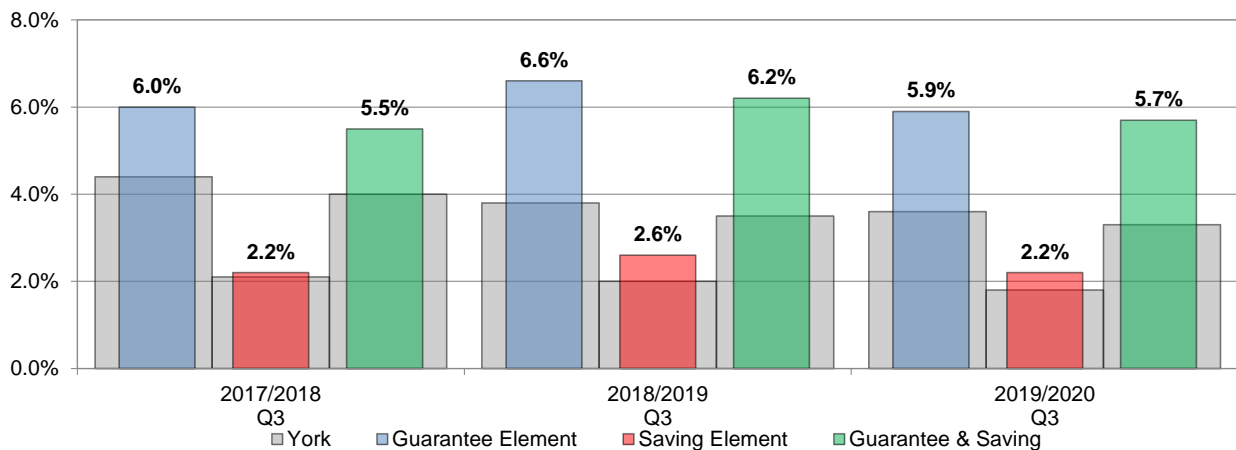• the depth of fuel poverty amongst these fuel poor households.

This is measured through a fuel poverty gap which represents the difference between the required fuel costs for each household and the median required fuel costs.

Year	York	Clifton
2015/2016	11.5%	16.8%
2016/2017	10.5%	14.5%
2017/2018	8.9%	12.1%
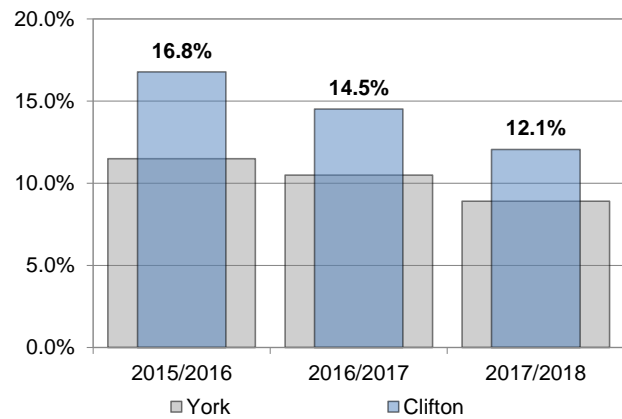
Source: Department for Business, Energy & Industrial Strategy

Pension Credit

Pension Credit is an income-related benefit made up of 2 parts - Guarantee Credit and Savings Credit.

Period	York	Guarantee Element	Saving Element	Guarantee & Saving
2017/2018 Q3		6.0%	2.2%	5.5%
2018/2019 Q3		6.6%	2.6%	6.2%
2019/2020 Q3		5.9%	2.2%	5.7%

Source: Department for Work and Pensions (DWP)

Indices of Multiple Deprivation

The IMD measures and rates a number of different domains affecting quality of life including income, employment, education and skills, health and disability, crime, barriers to services and quality of living environments. **A high score is bad**.
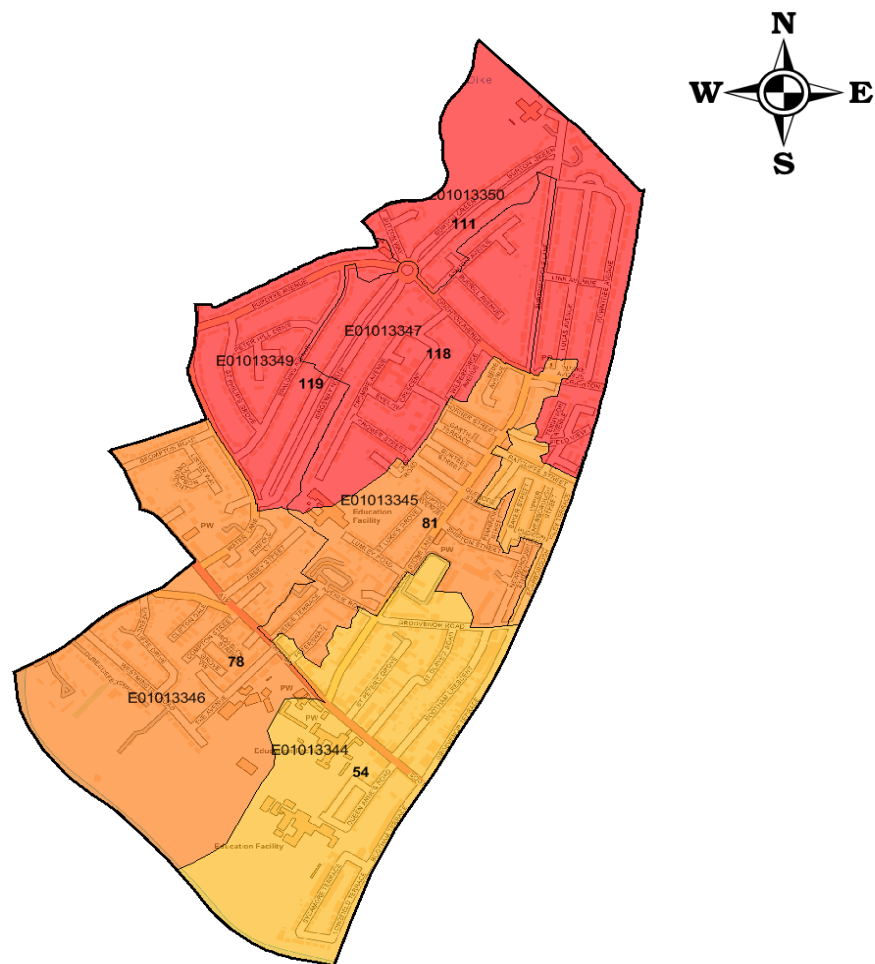

Year	York	Clifton
2010		25.01
2015		24.70
2019		22.79
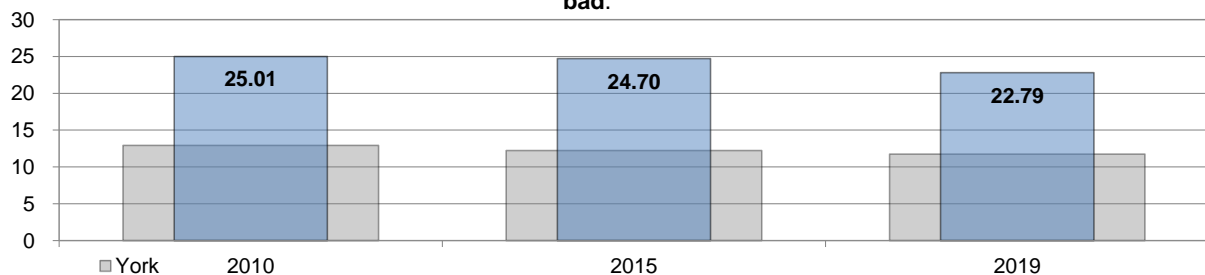
Ward Rank in York (Low is Bad**)**

2 out of 21	2 out of 21	2 out of 21

Source: Department for Communities and Local Government (DCLG)

Index of Multiple Deprivation 2019
Clifton Ward: breakdown by LSOA

Key to Index of Multiple Deprivation Deciles 2019
1 is least deprived; 120 is most deprived

- Decile 10 Most Deprived
- Decile 9
- Decile 8
- Decile 7
- Decile 6
- Decile 5
- Decile 4
- Decile 3
- Decile 2
- Decile 1 Least Deprived

0   0.2916
kilometres
Scale: 1:12,670

Produced by

Business Intelligence Hub

Created   04/10/2019

Health and Wellbeing

Day to Day Activities

Bars (York, Clifton):
- Limited a lot, All ages: **6.7%**
- Limited a little, All ages: **8.5%**
- Not Limited, All ages: **84.8%**
- Limited a lot, Age 16-64: **3.9%**
- Limited a little, Age 16-64: **6.8%**
- Not Limited, Age 16-64: **89.3%**

☐ York ☐ Clifton

Source: Census 2011

General Health

- Very Good: **49.8%**
- Good: **33.7%**
- Fair: **11.8%**
- Bad: **3.6%**
- Very Bad: **1.1%**

☐ York ☐ Clifton

Source: Census 2011

Provide Unpaid Care

- No Unpaid Care: **92.0%**
- 1 to 19 hours a week: **5.0%**
- 20 to 49 hours a week: **1.1%**
- 50 + hours a week: **1.9%**

☐ York ☐ Clifton

Source: Census 2011

Adult Health & Lifestyle

- Limiting long term illness or disability: **16.0%**
- Obese adults: **23.8%**

☐ York 2014/2015 ☐ Clifton - 2014/2015

Source: Public Health England

Fertility and Life Expectancy

- Live births per 1,000 women (15-44 years): **54.7** / **51.4**
- Life Expectancy (years) - Male: **76.7** / **76.1**
- Life Expectancy (years) - Female: **82.7** / **82.6**

(5 year aggregated data)

☐ York ☐ Clifton - 2014/2015 ☐ 2015/2016

Source: Public Health England

Childhood weight

(3 year aggregated data)

Legend: York · Clifton - 2017/2018 · 2018/2019

Values shown:
- % Overweight - Reception: 22.7%, 24.4%
- % Obese - Reception: 6.9%, 8.1%
- % Overweight - Year 6: 35.0%, 34.0%
- % Obese - Year 6: 19.6%, 18.6%

Source: Public Health England

Births

(5 year aggregated data)

Legend: York · Clifton - 2014/2015 · 2015/2016

Values shown:
- Birth weight less than 2500g: 8.4%, 2.9%
- Teenage mothers (under 18): 1.3%, 1.3%

Source: Public Health England

Hospital Admissions

Hospital Admissions, All ages

(standardised admission ratio, 4 year aggregated data)

Values shown:
- Intentional self harm: 146.3, 156.1
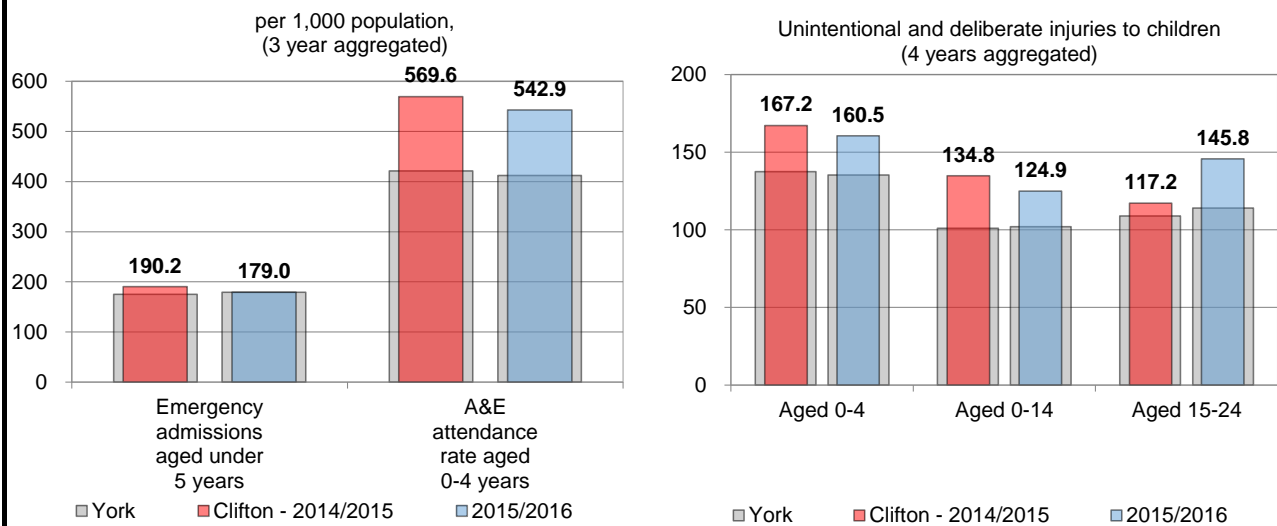- Alcohol related harm (Narrow defintion): 110.3, 119.5

The Standardised Admission Ratio (SAR) is a summary estimate of admission rates relative to the national pattern of admissions and takes into account differences in a population's age, sex and socioeconomic deprivation. The National value is 100.
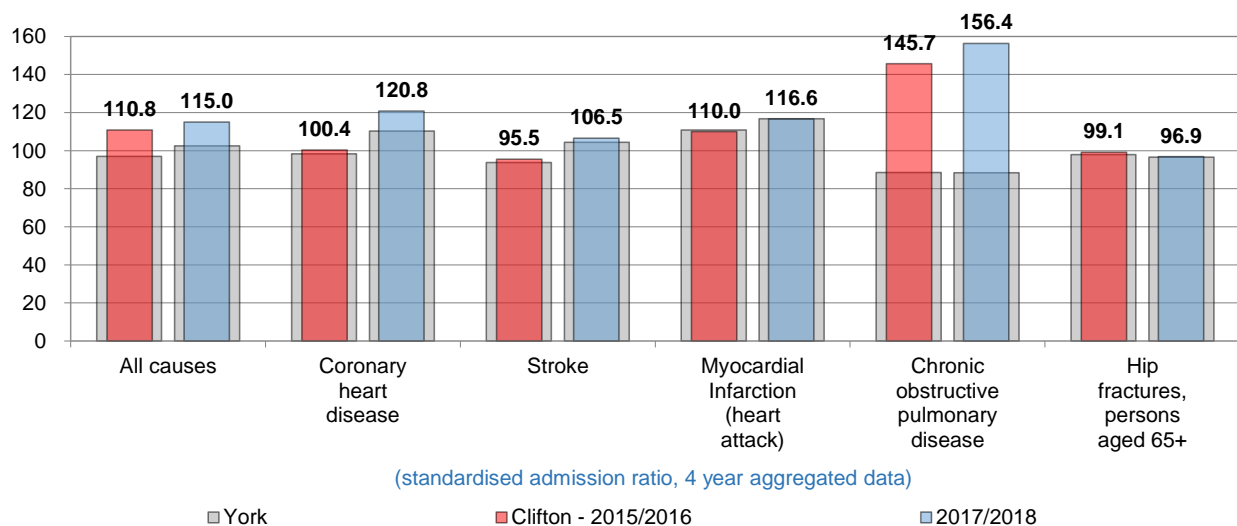
Legend: York · Clifton - 2015/2016 · 2017/2018

Source: Public Health England

Hospital Admissions - Children & Young People

per 1,000 population, (3 year aggregated)

	York	Clifton - 2014/2015	2015/2016

- Emergency admissions aged under 5 years: 190.2, 179.0
- A&E attendance rate aged 0-4 years: 569.6, 542.9

Unintentional and deliberate injuries to children (4 years aggregated)

	York	Clifton - 2014/2015	2015/2016

- Aged 0-4: 167.2, 160.5
- Aged 0-14: 134.8, 124.9
- Aged 15-24: 117.2, 145.8

Source: Public Health England

Emergency hospital admissions

- All causes: 110.8, 115.0
- Coronary heart disease: 100.4, 120.8
- Stroke: 95.5, 106.5
- Myocardial Infarction (heart attack): 110.0, 116.6
- Chronic obstructive pulmonary disease: 145.7, 156.4
- Hip fractures, persons aged 65+: 99.1, 96.9

(standardised admission ratio, 4 year aggregated data)

	York	Clifton - 2015/2016	2017/2018

Source: Public Health England
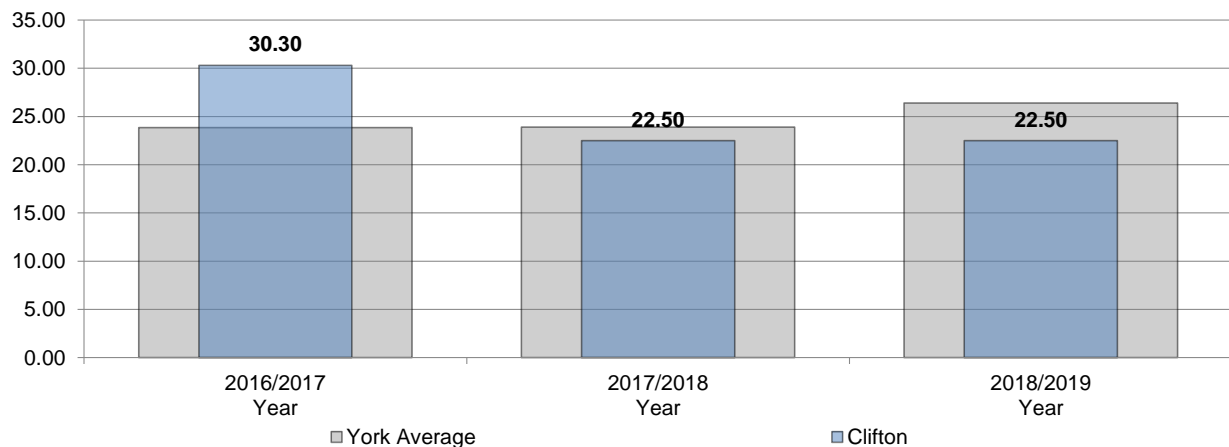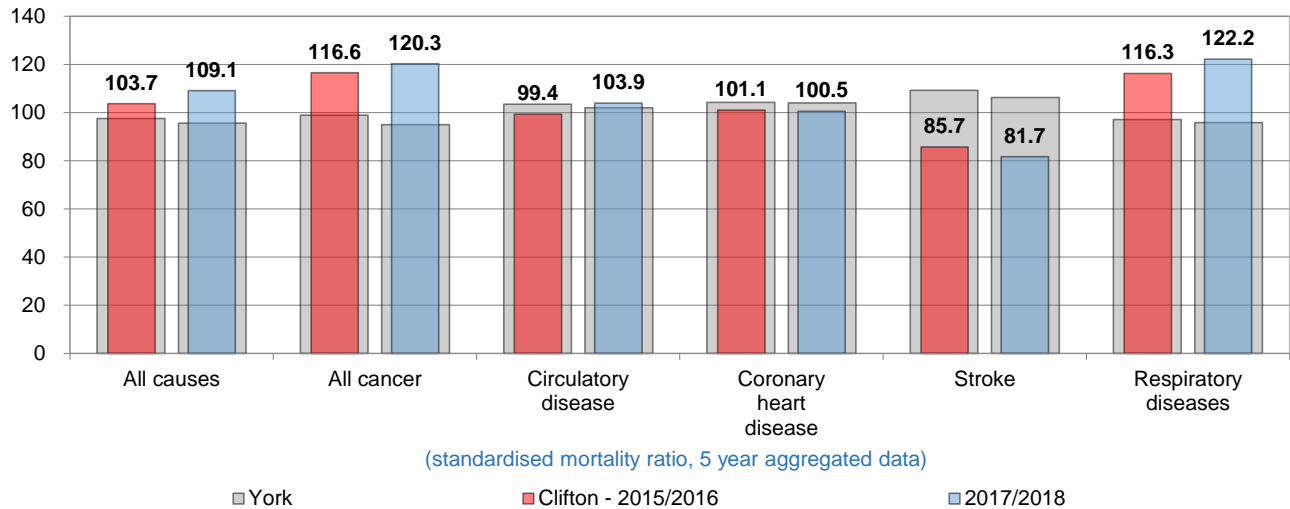
Emergency hospital admissions for injuries resulting from a fall (over 65), per 1,000 population

Falls data: the figures given here are taken from Hospital Episode Statistics data, which takes the number of those aged 65 or over being admitted to hospital on a non-elective basis at least once in each year as a result of a fall and divides it by the number of those of that age group resident in each ward to give a rate per 1,000 population.
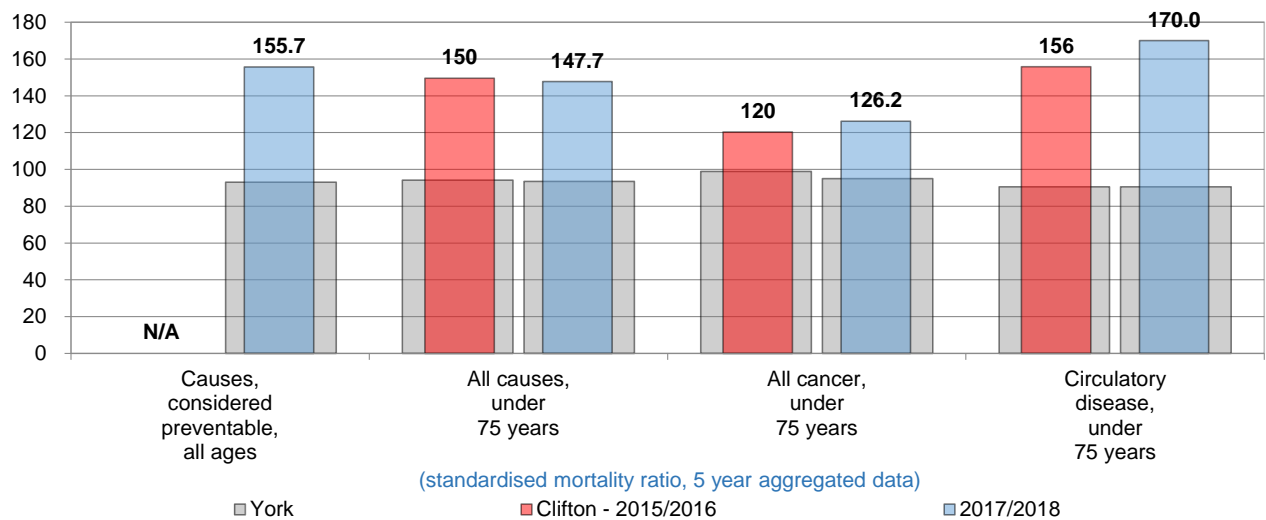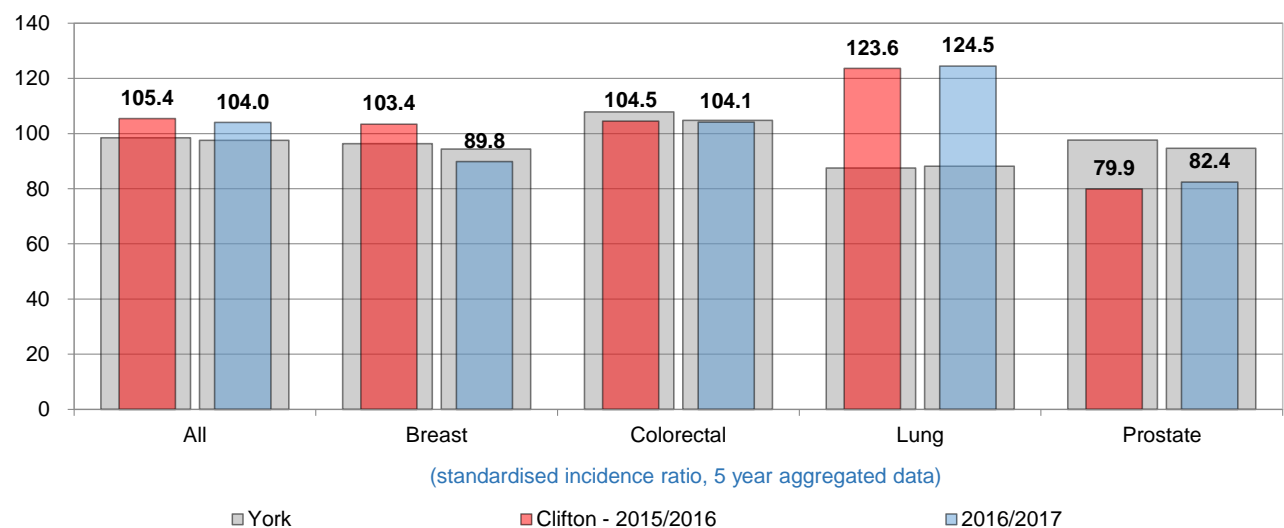

- 2016/2017 Year: 30.30
- 2017/2018 Year: 22.50
- 2018/2019 Year: 22.50

	York Average	Clifton

Source: Hospital Episode Statistics data

Mortality

Mortality, All ages

(standardised mortality ratio, 5 year aggregated data)

■ York ■ Clifton - 2015/2016 ■ 2017/2018

Source: Public Health England

Premature mortality

(standardised mortality ratio, 5 year aggregated data)

■ York ■ Clifton - 2015/2016 ■ 2017/2018

Source: Public Health England

New cases of cancer

(standardised incidence ratio, 5 year aggregated data)

■ York ■ Clifton - 2015/2016 ■ 2016/2017

Source: Public Health England
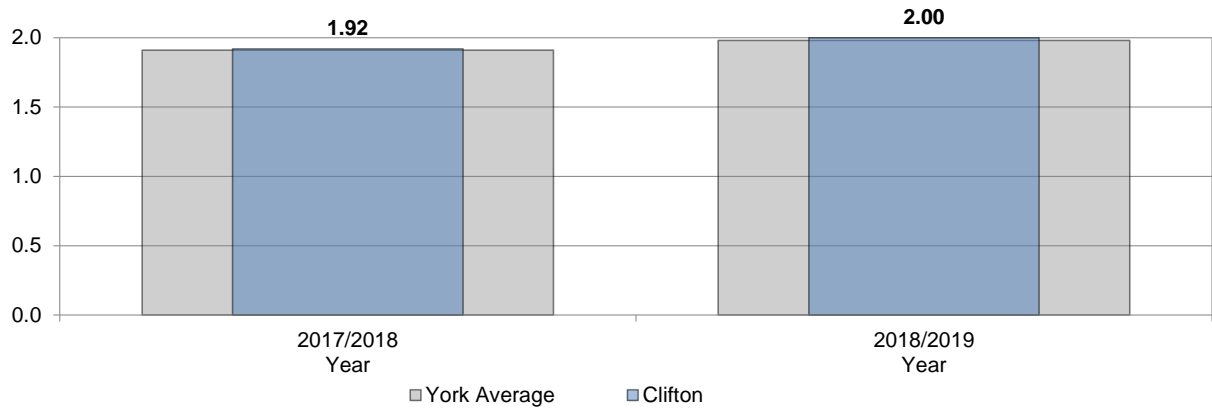
Adult Social Care

Social isolation

Social isolation: This is based on respondents to two questions on the Adult Social Care Survey regarding social contact and how time is spent.
A score of 1 indicates that the respondent has plenty of social contact and that they spend their time doing things they enjoy
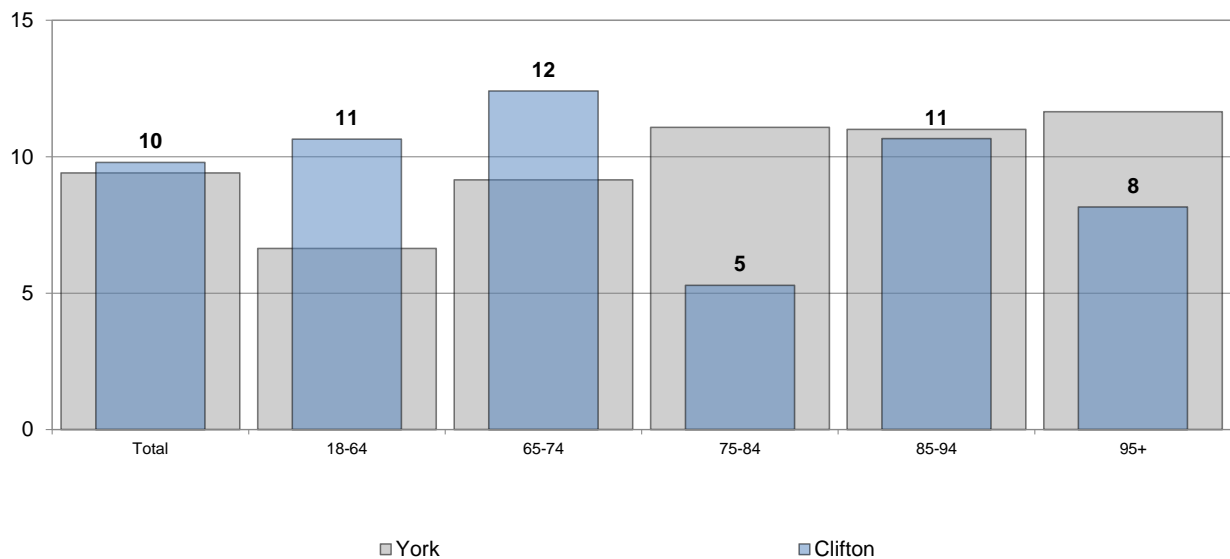A score of 4 indicates that the respondent feels socially isolated and that they don't feel they do anything of value with their time.

The mean of all respondents' responses to both questions is the score presented here.
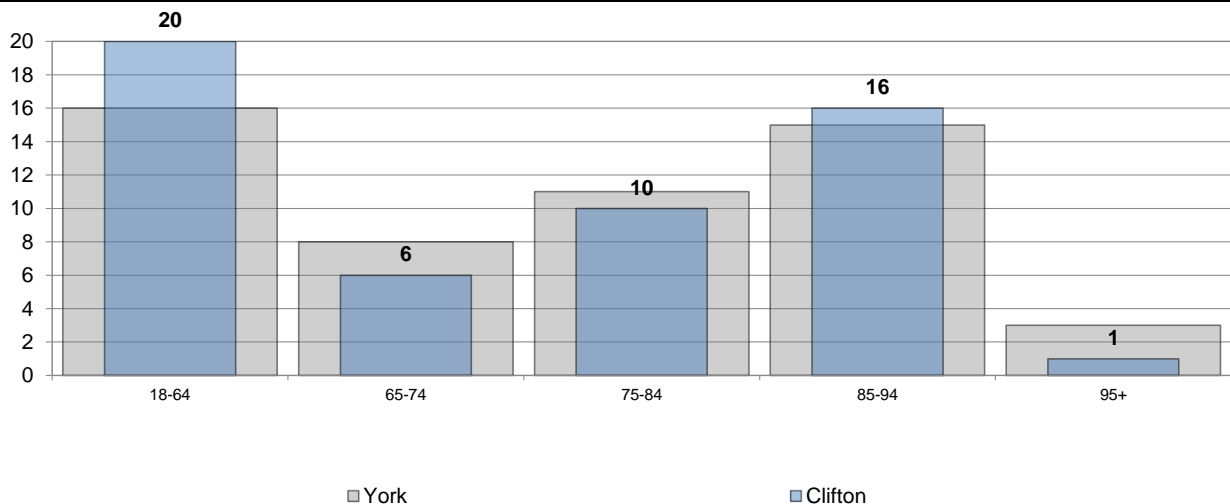

Source: Adult Social Care User Survey

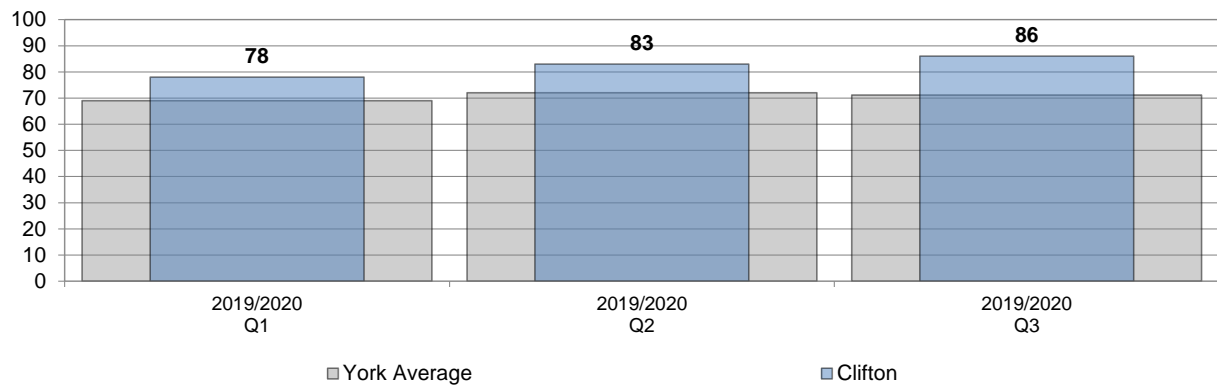## Average Weekly Homecare Hours by Client Age

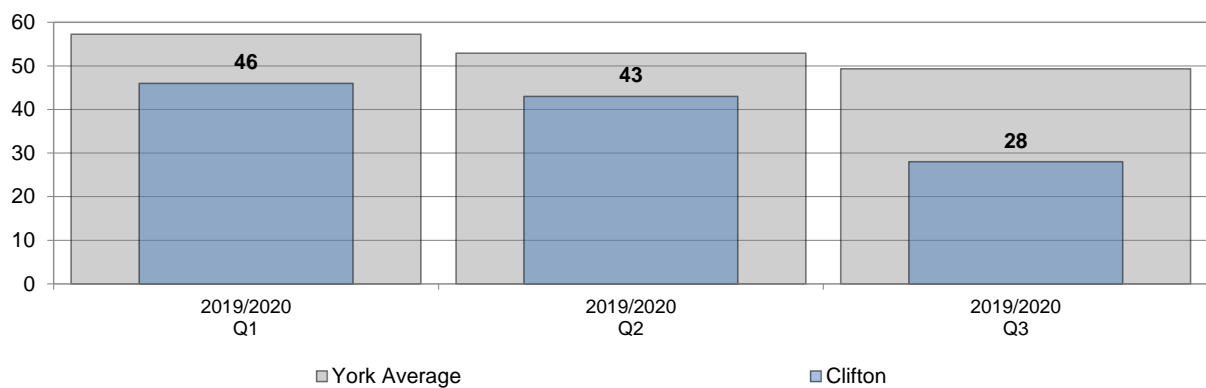**Source: Adults Social Care - 2019/2020**

Homecare Clients by Age

Source: Adults Social Care - 2019/2020

Number of clients getting paid packages of care that are not residential/nursing care

Bar chart showing values: 2019/2020 Q1: 78, 2019/2020 Q2: 83, 2019/2020 Q3: 86

■ York Average ■ Clifton

Source: Adults Social Care - 2019/2020

Number of new customers requesting Adult Social Care support

Bar chart showing values: 2019/2020 Q1: 46, 2019/2020 Q2: 43, 2019/2020 Q3: 28

■ York Average ■ Clifton

Source: Adults Social Care - 2019/2020

People supported to live independently through social services packages of care

Bar chart showing values: 2017/2018 Q4: 98, 2018/2019 Q4: 105, 2019/2020 Q4: 84

■ York Average ■ Clifton
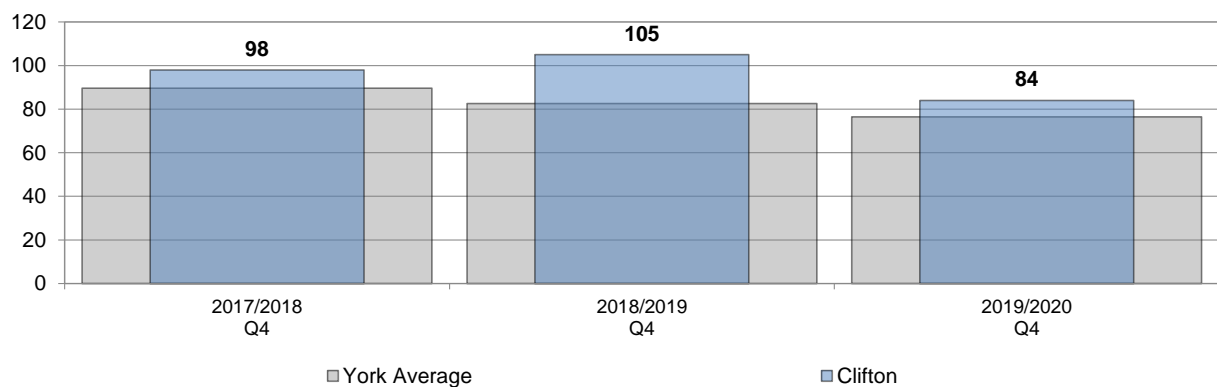
Source: Adults Social Care - 2019/2020

People supported to live independently through social services intervention

Bar chart showing values: 2017/2018 Q4: 30, 2018/2019 Q4: 29, 2019/2020 Q4: 33

■ York Average ■ Clifton
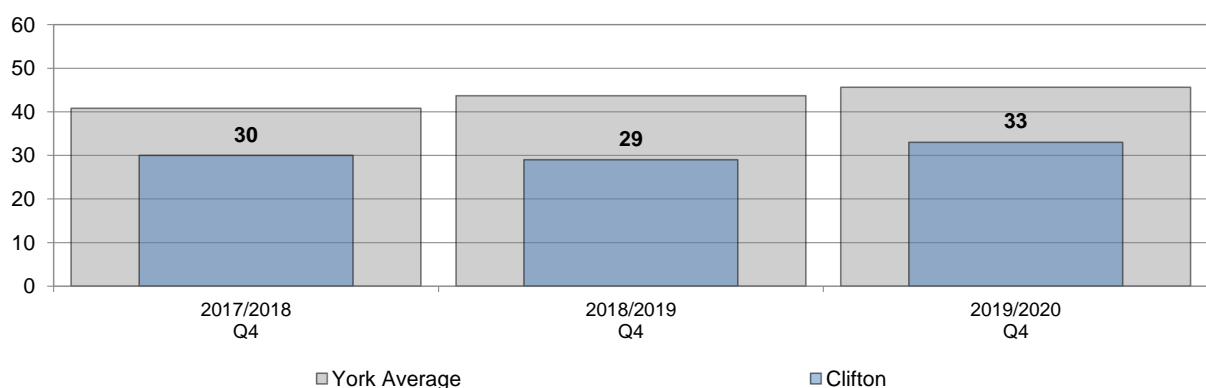
Source: Adults Social Care - 2019/2020

Public Realm

Total Crime and Total Anti-Social Behaviour per 1,000 population

2018/2019 Q4: York (All Crime) 16.8, All ASB 4.8
2019/2020 Q4: York (All Crime) 14.3, All ASB 6.2

Legend: York, All Crime, All ASB

Source: North Yorkshire Police

Crime Rate per 1,000 population

2018/2019 Q4: Autocrime 2.1, Burglary 0.7, Damage 2.3, Theft 3.6, Violence 6.7, Other 1.5
2019/2020 Q4: Autocrime 0.6, Burglary 0.8, Damage 2.1, Theft 2.6, Violence 6.3, Other 2.1

Legend: York, Autocrime, Burglary, Damage, Theft, Violence, Other

Source: North Yorkshire Police
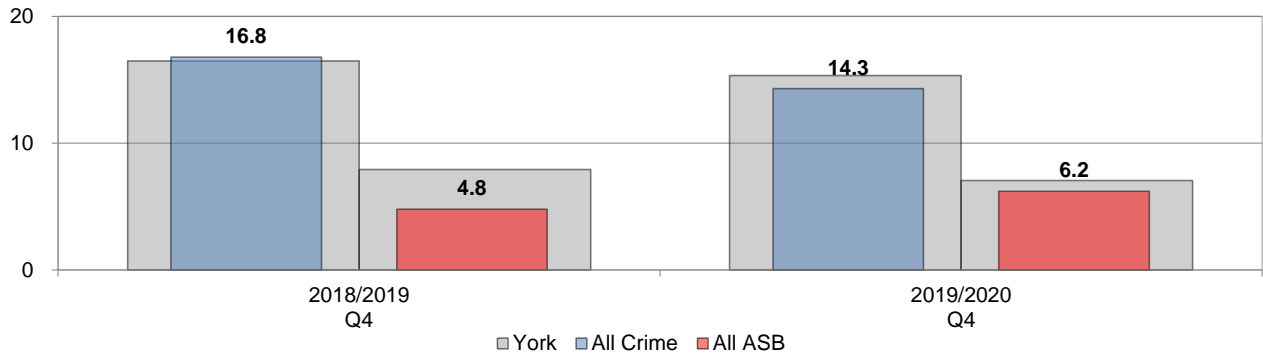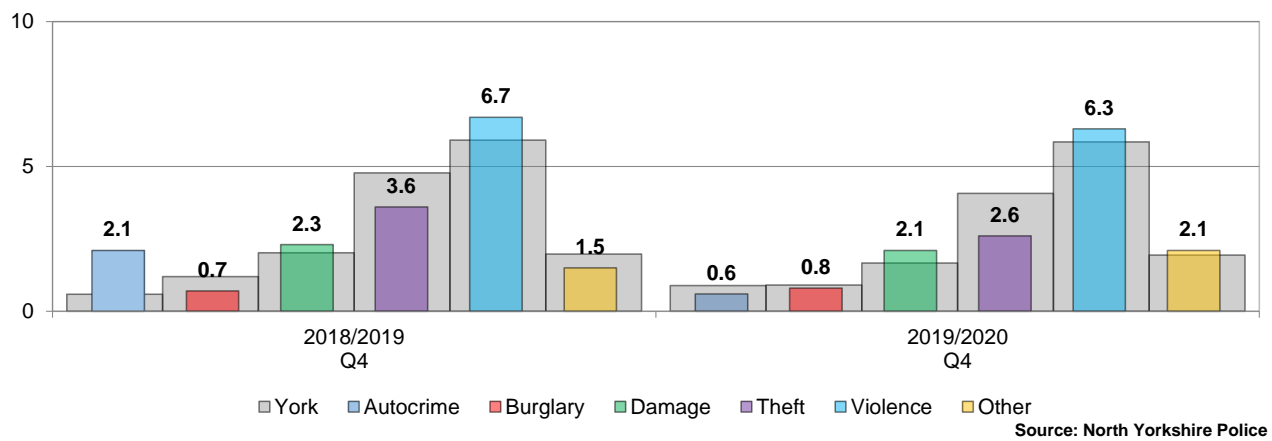
Percentage of road area that is/has

	Free from defects (Grade 1)	Signs of Surface Wear (Grade 2)	Mid Life (Grade 3)	Functionally Impaired (Grade 4)	Structurally Impaired (Grade 5)
Clifton - 2018/2019	19.5%	3.0%	42.2%	29.1%	6.0%
2019/2020	21.3%	3.1%	35.8%	19.1%	8.7%

Legend: York, Clifton - 2018/2019, 2019/2020

Source: City of York Council
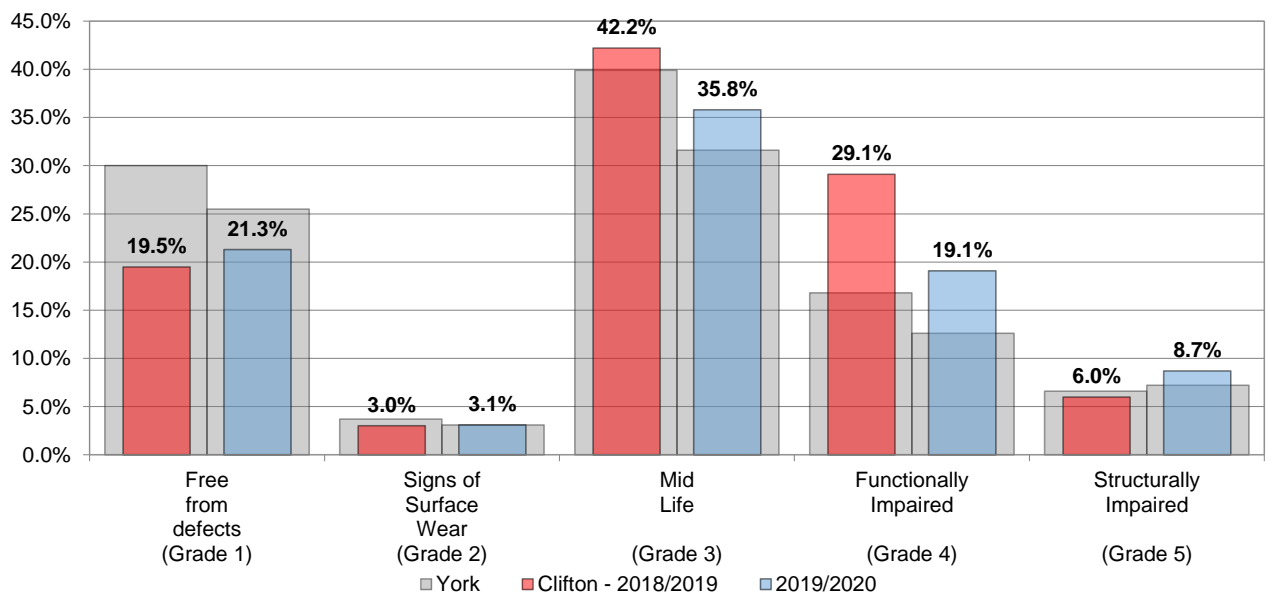
Street Cleaning - % of issues reported

Bar chart comparing York (748 issues reported) and Clifton - 2019/2020 Q4 (46 issues reported):

Category	Clifton (%)
Litter	39.1%
Faeces	28.3%
Detritus	13.0%
Glass	6.5%
Dead animal/bird	0.0%
Needles/sharps	6.5%
Flood debris	6.5%
Paint/oil	0.0%

■ York (748 issues reported) ■ Clifton - 2019/2020 Q4 (46 issues reported)
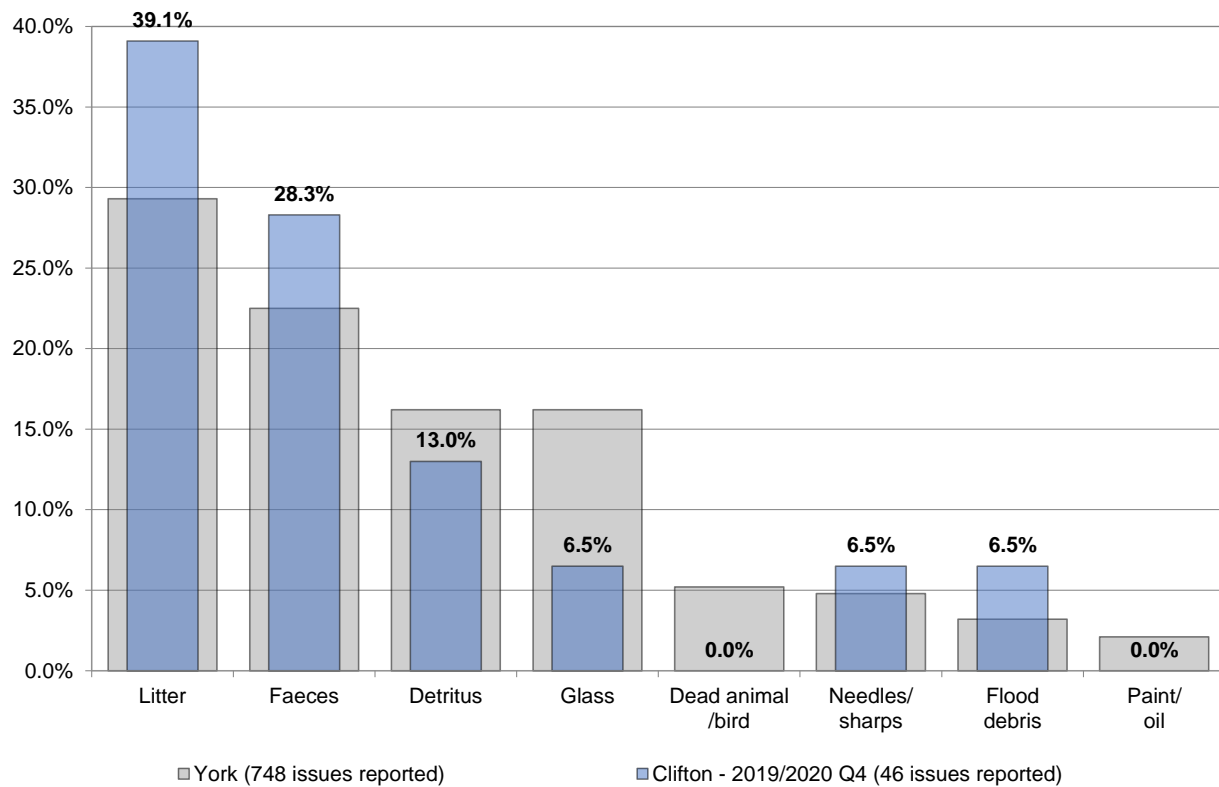
Source: City of York Council

Other Public Realm - % of issues reported

Bar chart comparing York (3,954 issues reported) and Clifton - 2019/2020 Q4 (170 issues reported):

Category	Clifton (%)
Road and Pavement	31.8%
Street Lighting	37.1%
Fly Tipping	22.4%
Water and Drainage	6.5%
Graffiti	2.4%
Abandoned Vehicles	0.0%
Litter Bins	0.0%
Dog Bins	0.0%
Salt Bins	0.0%

■ York (3,954 issues reported) ■ Clifton - 2019/2020 Q4 (170 issues reported)
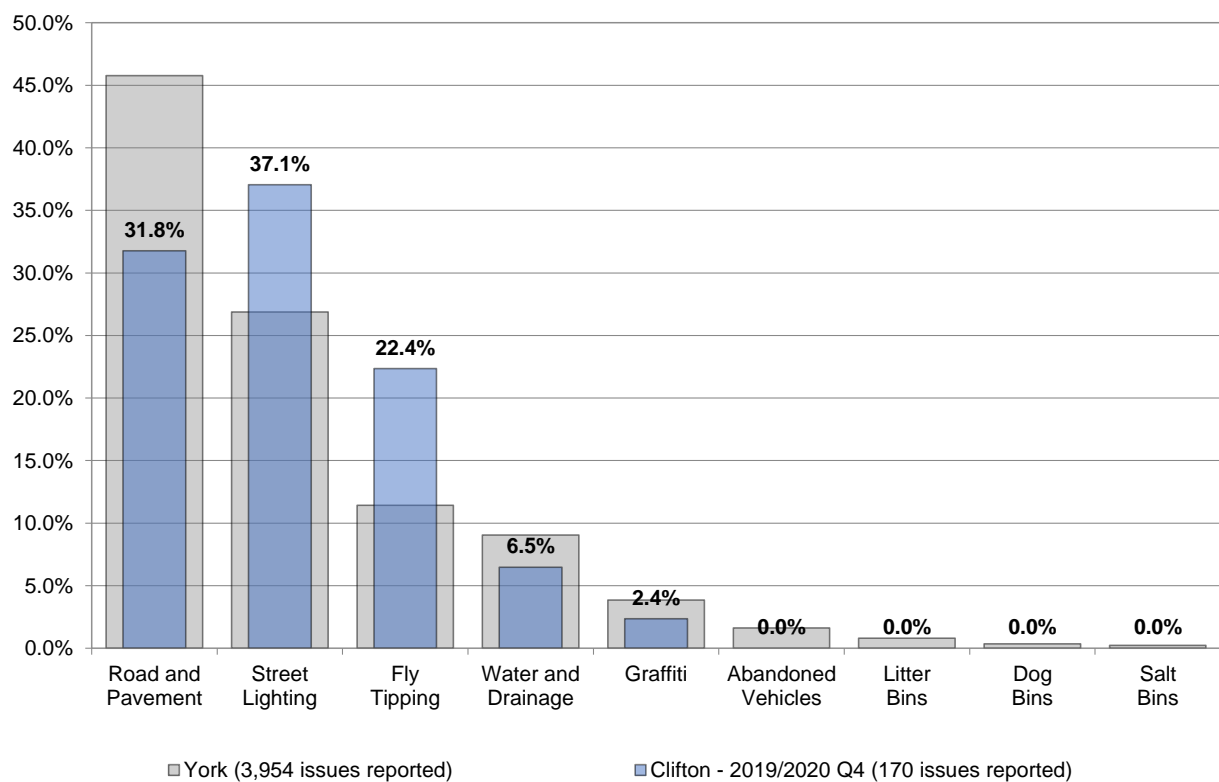
Source: City of York Council
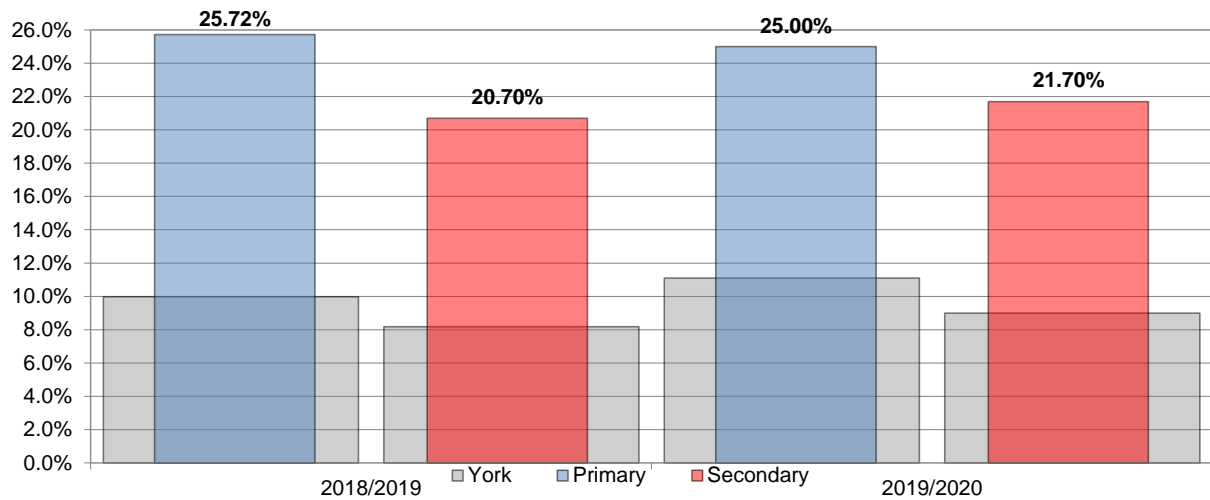
Education and Schools

The following school catchment areas are part of Clifton Ward:

Primary: Burton Green and Clifton Green.

Secondary: Vale of York Academy.

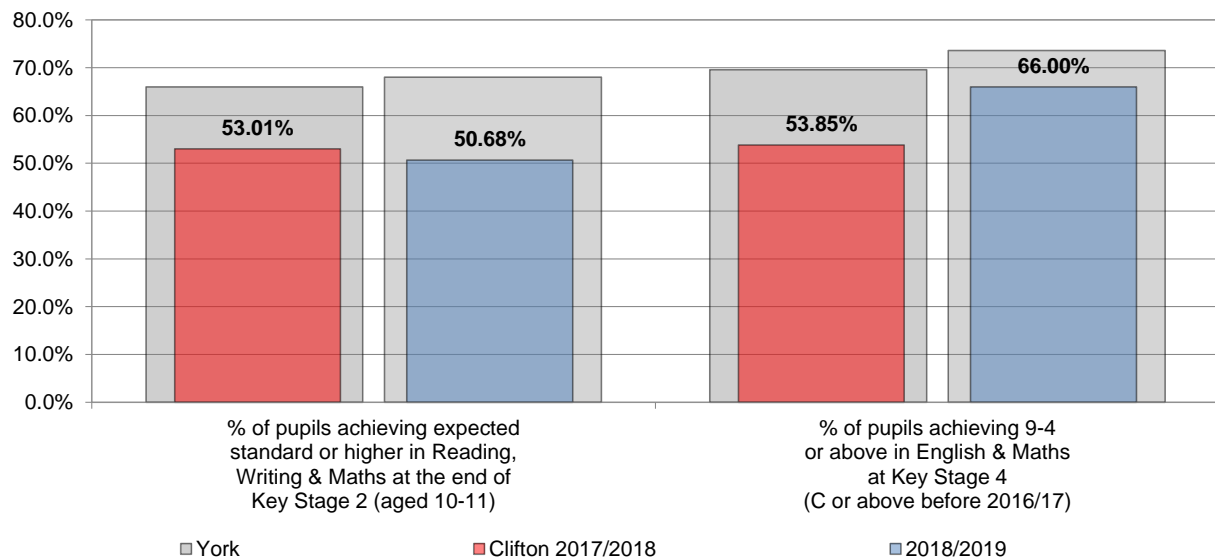The following data only relates to those pupils, from this ward, who attend York Schools.

% Free School Meal pupils - (excluding subsidiary pupils)

Legend: ■ York ■ Primary ■ Secondary

Number of Pupils	2018/2019	2019/2020
Primary	626	676
Secondary	454	428

Source: School Census - October

Educational Attainment

Legend: ■ York ■ Clifton 2017/2018 ■ 2018/2019
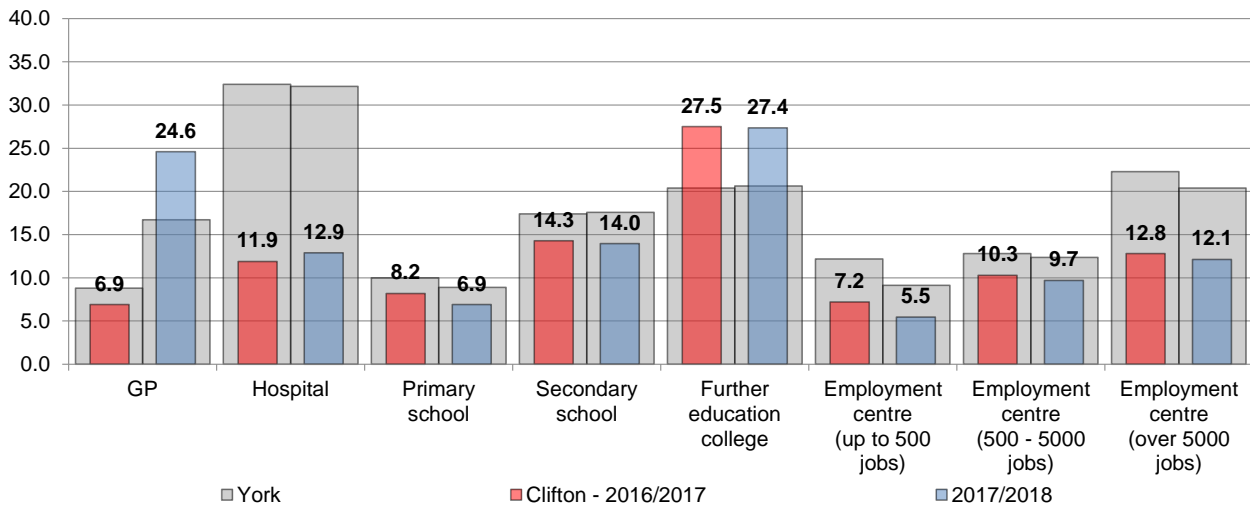
Source: Department for Education - 2018/19

Access to local services

Travel time (minutes) by public transport / walking to nearest...

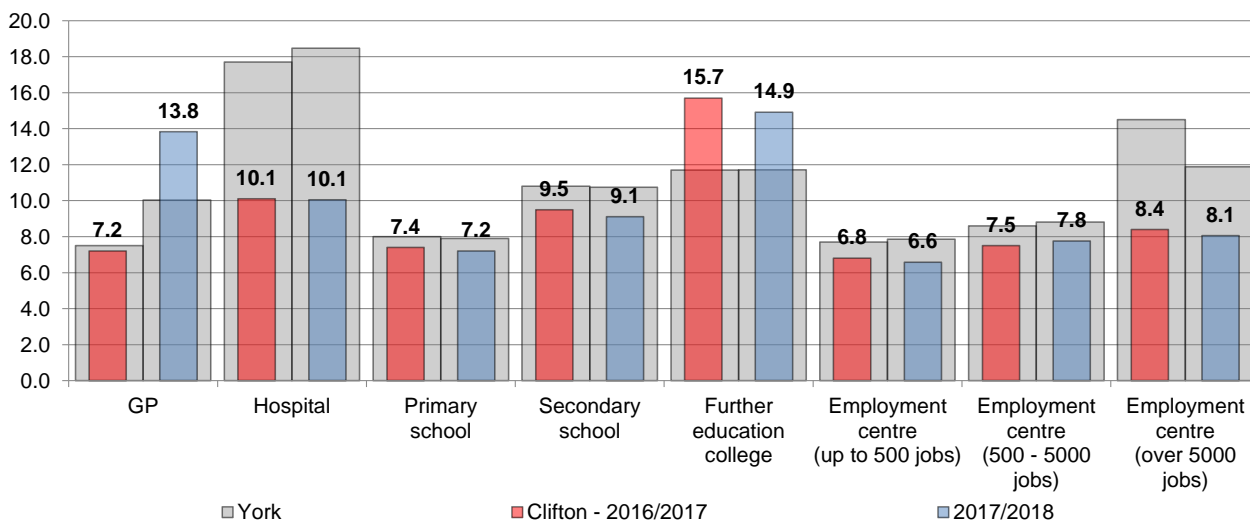|	GP	Hospital	Primary school	Secondary school	Further education college	Employment centre (up to 500 jobs)	Employment centre (500 - 5000 jobs)	Employment centre (over 5000 jobs)
Clifton - 2016/2017	6.9	11.9	8.2	14.3	27.5	7.2	10.3	12.8
2017/2018	24.6	12.9	6.9	14.0	27.4	5.5	9.7	12.1

■ York   ■ Clifton - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Travel time (minutes) by cycle to nearest...

	GP	Hospital	Primary school	Secondary school	Further education college	Employment centre (up to 500 jobs)	Employment centre (500 - 5000 jobs)	Employment centre (over 5000 jobs)
Clifton - 2016/2017	8.0	11.1	8.0	10.9	17.3	7.3	8.5	9.2
2017/2018	15.0	9.9	7.7	10.8	16.9	6.9	8.4	9.1

■ York   ■ Clifton - 2016/2017   ■ 2017/2018
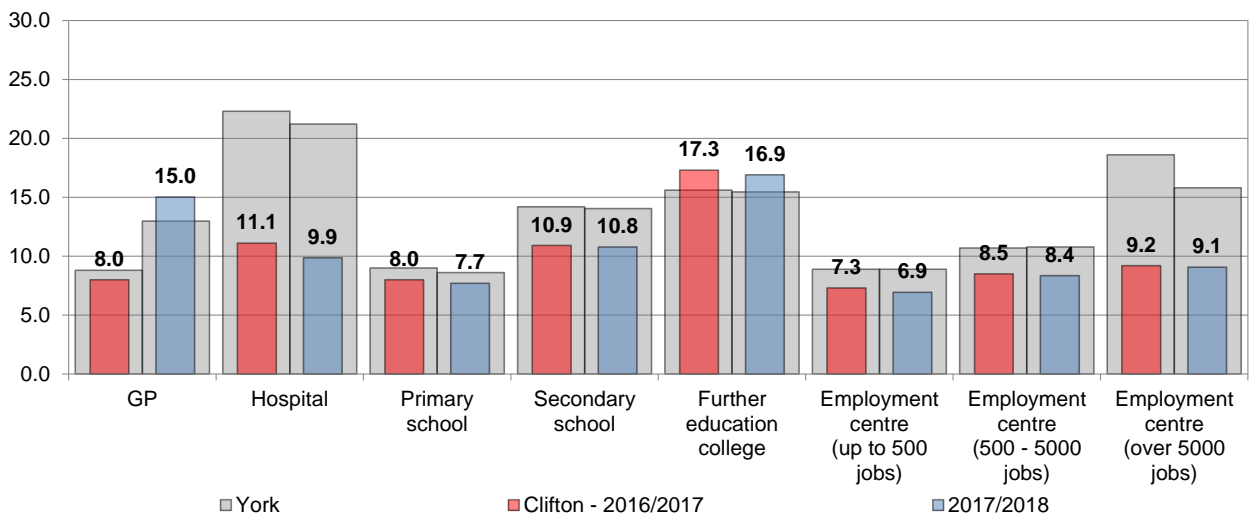
Source: Department of Transport - Journey time statistics

Travel time (minutes) by car to nearest...

	GP	Hospital	Primary school	Secondary school	Further education college	Employment centre (up to 500 jobs)	Employment centre (500 - 5000 jobs)	Employment centre (over 5000 jobs)
Clifton - 2016/2017	7.2	10.1	7.4	9.5	15.7	6.8	7.5	8.4
2017/2018	13.8	10.1	7.2	9.1	14.9	6.6	7.8	8.1

■ York   ■ Clifton - 2016/2017   ■ 2017/2018

Source: Department of Transport - Journey time statistics

Broadband coverage and speeds

In March 2017 the UK Government introduced the Universal Service Obligation (USO) for broadband as part of its commitment in the UK Digital Strategy to ensure that the UK has world-class digital connectivity and inclusion.

Measure	Clifton	York	Summary
Average download speed (Mb/s)	76.77	56.10	faster than the York average
Superfast broadband availability	99.33%	93.81%	better than the York average
Connections receiving:			
slowest speeds (under 2 Mb/s)	0.00%	0.04%	lower than the York average
slower speeds (under 10 Mb/s)	0.67%	0.64%	higher than the York average
superfast speeds (over 30 Mb/s)	98.55%	93.06%	higher than the York average

This data is based on analysis of Ofcom's Connected Nations data for 2019/2020. Ofcom collected and analysed data from major fixed telecoms operators (BT, Virgin Media, Sky, Talk Talk, Vodafone and KCOM). The availability data also includes coverage information provided by alternative network providers (B4RN, BU-UK, City Fibre, Gigaclear, Hyperoptic, ITS and Relish). Due to variations in broadband performance over time, Ofcom cautions that the data should not be regarded as a definitive and fixed view of the broadband infrastructure but rather a snapshot of current variation in availability and performance across the country. Due to privacy concerns Ofcom did not present the information in postcodes with fewer than four broadband connections.

Resident Engagement

Resident responses about the Local Economy

Respondents who are retired or not working due to long term illness or disability were ineligible to answer the following
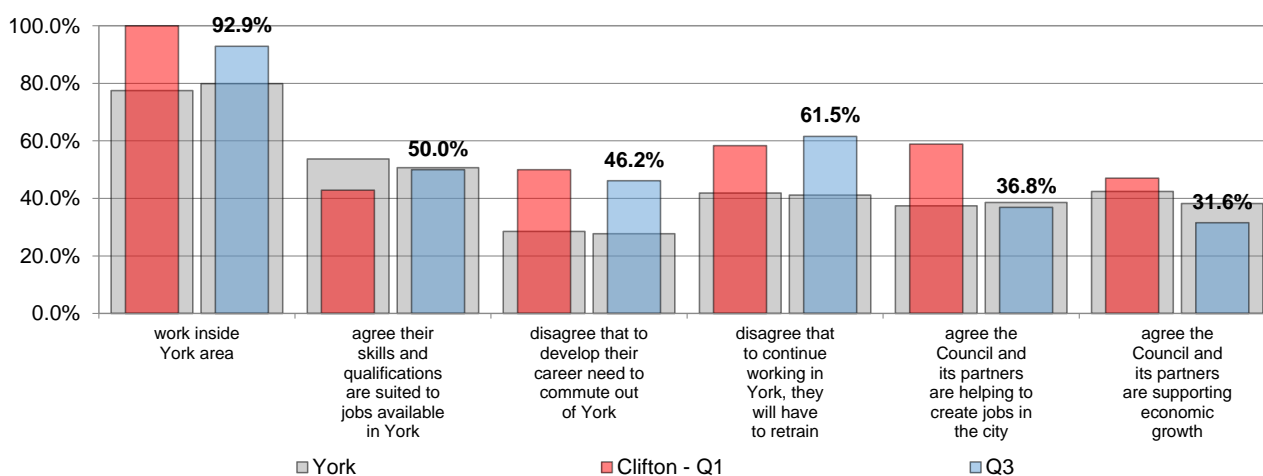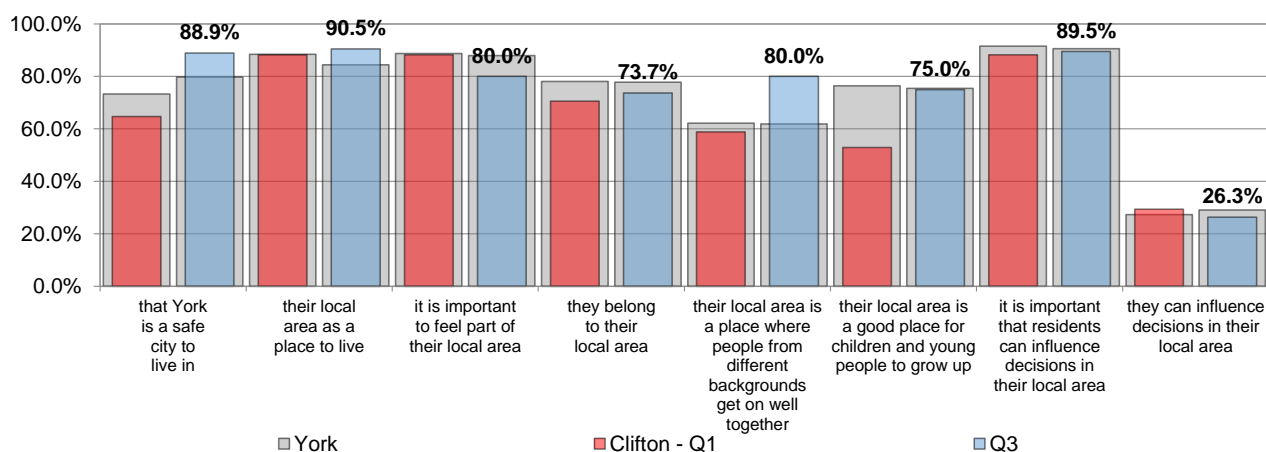

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about their Local Area

Respondents were asked to consider their Local Area as the area within 15-20 minutes walking distance from their home
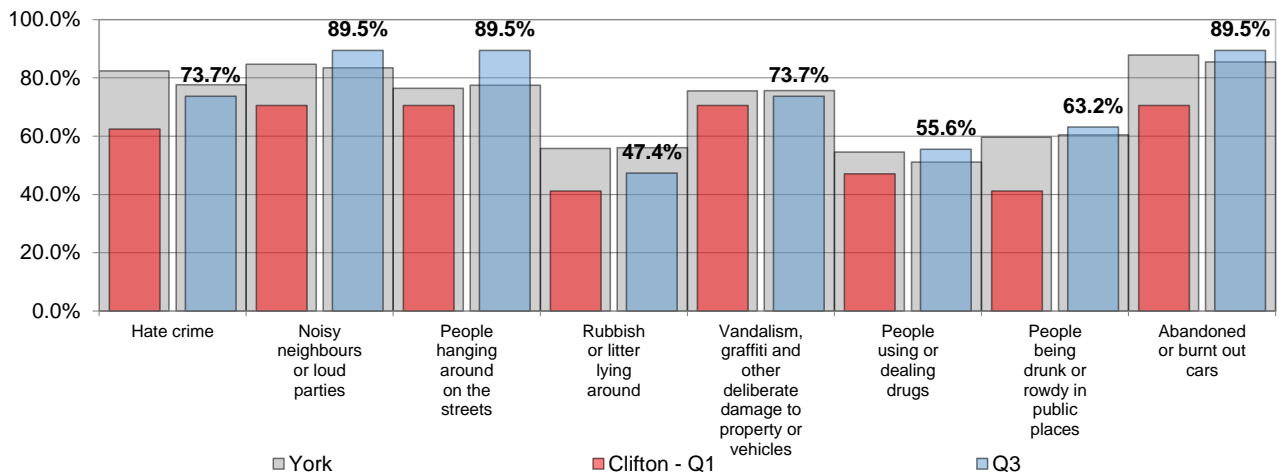

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

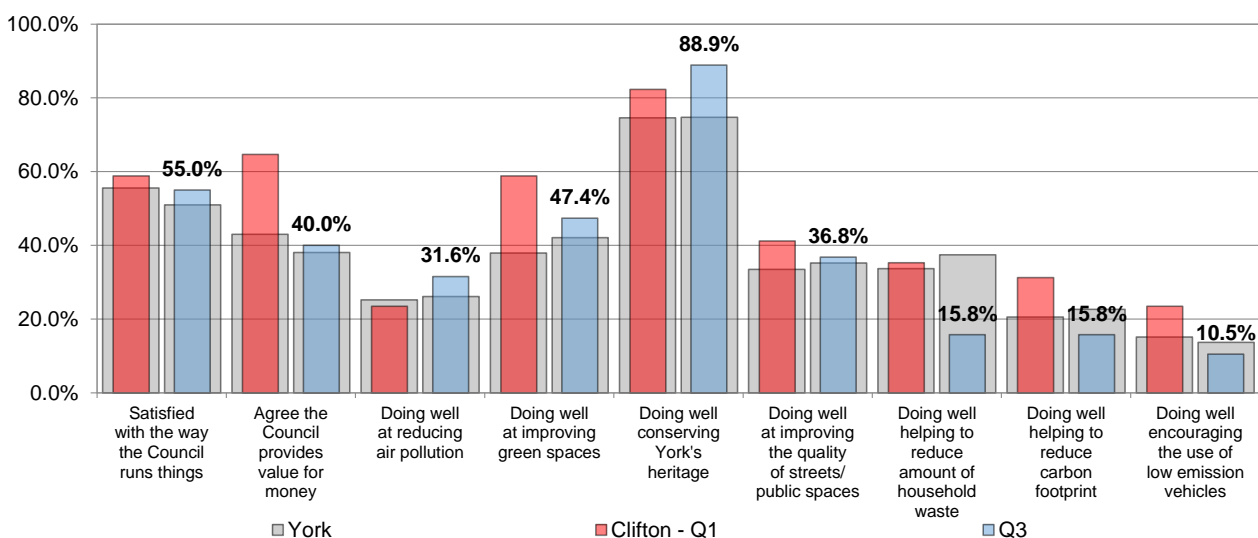## Resident satisfaction responses about Public Realm in their Local Area

Respondents reporting the following as 'not a problem'

■ York	■ Clifton - Q1	■ Q3

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

Resident satisfaction responses about the Council (and partners)

■ York	■ Clifton - Q1	■ Q3

NB - Number of responses varies for each question

Source: Talkabout Survey - Q1 + Q3 2019/2020

York Council house tenants satisfied with / agree that...
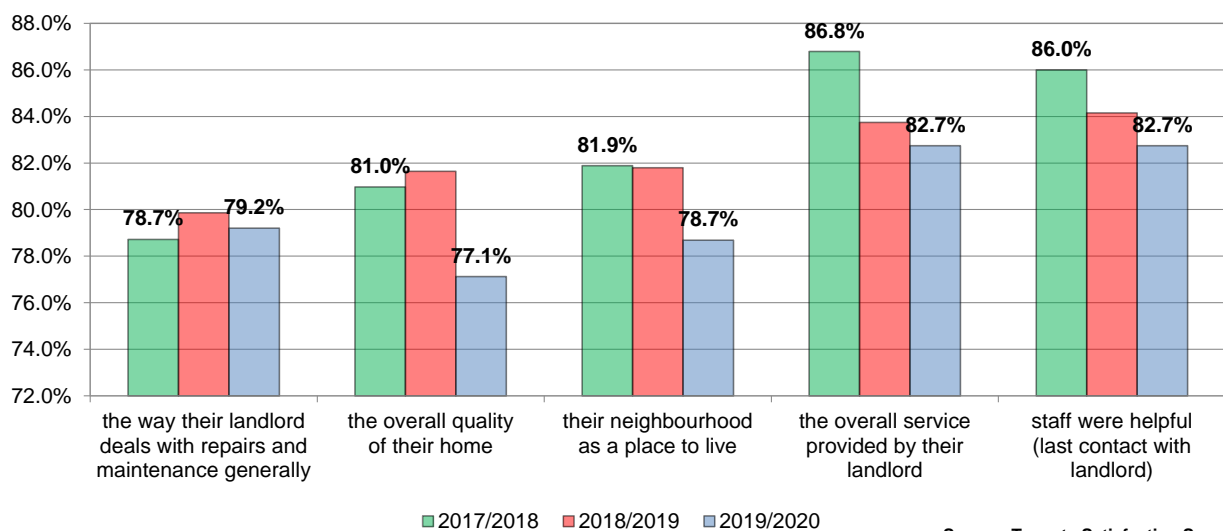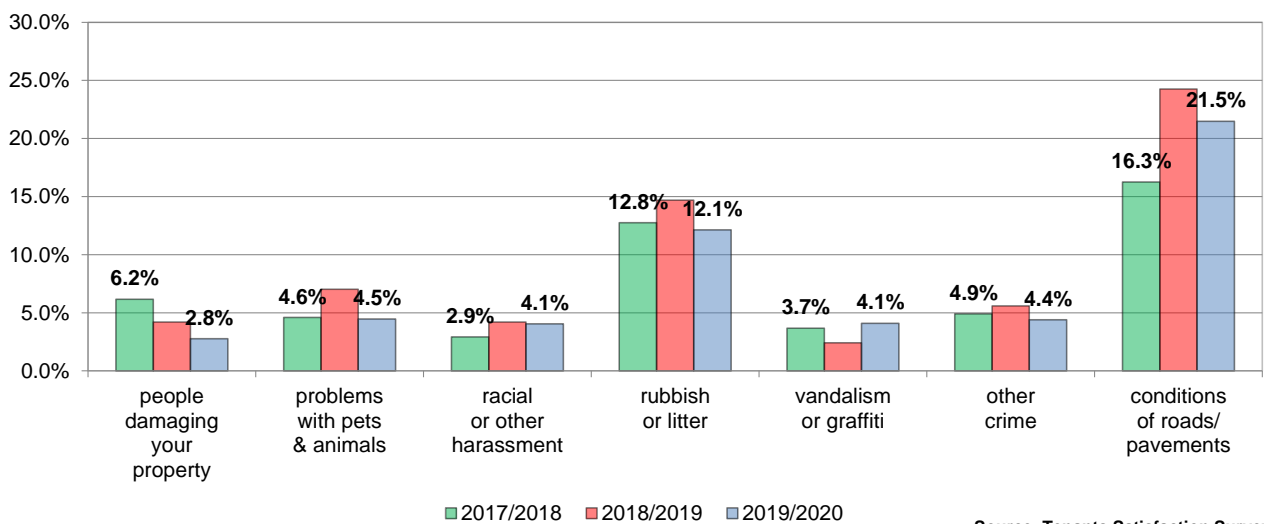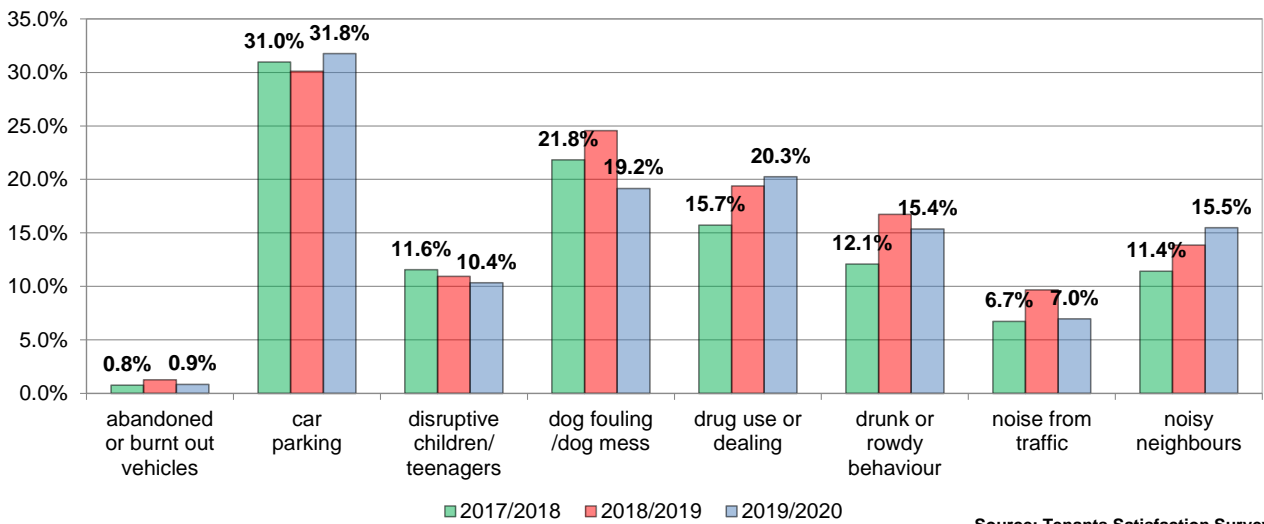

■ 2017/2018	■ 2018/2019	■ 2019/2020

Source: Tenants Satisfaction Survey

York Council house tenants satisfied with / agree that...

the way their landlord deals with complaints
- 2017/2018: 60.3%
- 2019/2020: 52.7%

their rent provides value for money
- 2017/2018: 84.5%
- 2019/2020: 83.9%

their landlord treats them fairly and with respect
- 2017/2018: 84.9%
- 2019/2020: 81.7%

their landlord listens to their views and acts on them
- 2017/2018: 73.3%
- 2019/2020: 70.0%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey
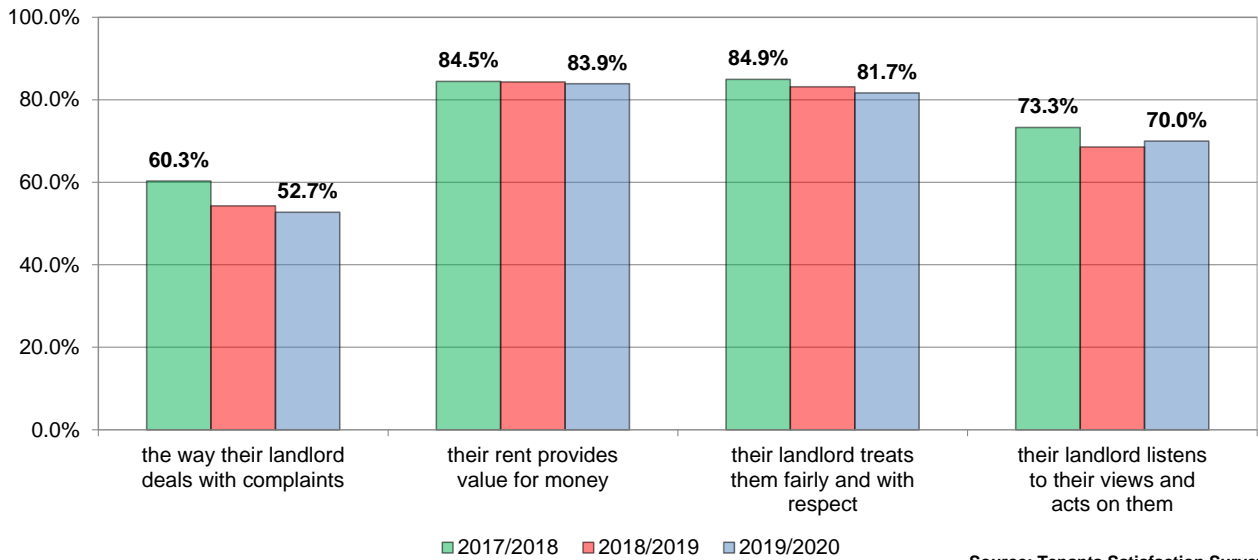
York Council house tenants say is a major problem in their neighbourhood...

- abandoned or burnt out vehicles: 0.8%, 0.9%
- car parking: 31.0%, 31.8%
- disruptive children/teenagers: 11.6%, 10.4%
- dog fouling/dog mess: 21.8%, 19.2%
- drug use or dealing: 15.7%, 20.3%
- drunk or rowdy behaviour: 12.1%, 15.4%
- noise from traffic: 6.7%, 7.0%
- noisy neighbours: 11.4%, 15.5%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

- people damaging your property: 6.2%, 2.8%
- problems with pets & animals: 4.6%, 4.5%
- racial or other harassment: 2.9%, 4.1%
- rubbish or litter: 12.8%, 12.1%
- vandalism or graffiti: 3.7%, 4.1%
- other crime: 4.9%, 4.4%
- conditions of roads/pavements: 16.3%, 21.5%

■ 2017/2018 ■ 2018/2019 ■ 2019/2020

Source: Tenants Satisfaction Survey

Experian Groups

J Rental Hubs

Aged 18-35, private renting, singles and sharers, urban locations, young neighbourhoods.

M Family Basics

Families with children, aged 25 to 40, limited resources, some own low cost homes, some rent from social landlords.

C City Prosperity

High value properties, central city areas, high status jobs, low car ownership, high mobile phone spend.

I Urban Cohesion

Settled extended families, city suburbs, multicultural, own 3 bedroom homes, sense of community.

N Vintage Value

Elderly, living alone, low income, small houses and flats, need support.

K Modest Traditions

Mature age, homeowners, affordable housing, kids are grown up, suburban locations.

L Transient Renters

Private renters, low length of residence, low cost housing, singles and sharers, older terraces.

Experian Types

J42 Learners & Earners

Students among local residents, close proximity to universities, cosmopolitan atmosphere, often terraces, two-thirds rent privately.

J40 Career Builders

Most aged 26-35, singles and cohabiting couples, good incomes from career jobs, rent /own nice apartments, pleasant neighbourhoods.

C13 Uptown Elite

Own expensive urban homes, families with older or adult kids, high status professionals, accessible inner suburbs, book entertainment online.

M56 Solid Economy

Families with children, renting from social landlord, pockets of social housing, lower wage service roles, relatively stable finances.

I39 Ageing Access

Average age 63, often living alone, most are homeowners, modest income, 1 or 2 bed flats and terraces.

M55 Families with Needs

Cohabiting couples & singles with kids, areas with high unemployment, low household income, small socially rented terraces and semis, moves tend to be within local community.

M54 Childcare Squeeze

Married or cohabiting couples, likely to have pre-school children, outgoings high in proportion to income, own low value homes, both parents working.

O63 Streetwise Singles

Singles and sharers, low cost social flats, 1 or 2 bedrooms, urban and fringe locations, routine occupations.

D17 Thriving Independence

Singles and cohabitees 36+, family neighbourhoods, middle managers, large outstanding mortgage, comfortable income.

N61 Estate Veterans

Average age 75, often living alone, long term social renters of current home, living on estates with some deprivation, low income.